

Public Safety Incident Report (non-confidential)  
 Incident Date Range: 11/28/2011 to 12/4/2011

| <u>Case Date</u> | <u>Case Time</u> | <u>Case Number</u> | <u>Location</u> | <u>Case Type</u> | <u>Case Narrative</u>   |
|------------------|------------------|--------------------|-----------------|------------------|---|
| 11/28/2011       | 01:25            | 1107470            |                 | OTHER            | REQUESTED MEDICAL ASSISTANCE TO MANOR OF. NO MEDICAL NEED AT THIS TIME.                                   |
| 11/28/2011       | 09:06            | 1107471            | SWW 1           | PLUMBING         | REPORTED A PLUMBING ISSUE IN MANOR.   |
| 11/28/2011       | 10:04            | 1107472            | SE 6            | MISCELLANEOUS    | REPORTED A NEIGHBOR HANGING A SIGN OUTSIDE.   |
| 11/28/2011       | 10:24            | 1107473            | SW 6            | PLUMBING         | REPORTED A FLOOD INSIDE THE MANOR.  |
| 11/28/2011       | 10:32            | 1107474            |                 | PARKING          | REPORTED A POSSIBLE ABANDONED VEHICLE.  |
| 11/28/2011       | 12:38            | 1107475            | SKY 8R          | MISCELLANEOUS    | REQUESTED MEDICAL ASSISTANCE TO MANOR.  |
| 11/28/2011       | 12:58            | 1107476            |                 | MISCELLANEOUS    | REQUESTED WE UNLOCK THE BATHROOMS.  |
| 11/28/2011       | 12:57            | 1107477            | GE              | PUBLIC SERVICE   | REQUESTED A LIFT ASSIST TO MANOR OF.  |
| 11/28/2011       | 13:05            | 1107478            | TGRA 6L         | PLUMBING         | REPORTED SINK LEAKING. CONTACTED MOD.   |
| 11/28/2011       | 13:26            | 1107479            |                 | MISCELLANEOUS    | REPORTED NO CROSSING SIGNS ON THE CORNER OF PTAR E 11.  |
| 11/28/2011       | 13:52            | 1107480            |                 | ANIMAL           | REPORTED TWO DOGS RUNNING AROUND TC AND PTAR.   |
| 11/28/2011       | 15:00            | 1107481            | SW 5            | LOCKOUT          | REPORTED THAT, WAS LOCKED OUT OF MANOR. PATROL ABLE TO ENTER MANOR.                                       |
| 11/28/2011       | 15:27            | 1107482            | GR 7            | CIVIL            | REPORTED NOISE COMING FROM NEIGHBORS.   |
| 11/28/2011       | 15:44            | 1107483            | RL 5            | PARKING          | REPORTED A RESIDENT PARKING IN GUEST PARKING.   |
| 11/28/2011       | 17:06            | 1107484            | TGRA 23         | MISCELLANEOUS    | REPORTED A FIRE ALARM GOING OFF IN MANOR. PATROL ABLE TO STOP ALARM. RESIDENT TO CALL MOD IN THE MORNING. |
| 11/28/2011       | 19:53            | 1107485            | SW 3            | CASUALTY         | REQUESTED MEDICAL ASSISTANCE. PATIENT TO KAISER VIA AMR.  |

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|--|------------------|--------------------|-----------------|------------------|
| 11/28/2011   | 20:46            | 1107486            | SH              | WELFARE CHECK    |
| REQUESTED A WELFARE CHECK TO MANOR OF. RESIDENT HOME AND WELL.                         |                  |                    |                 |                  |
| 11/28/2011   | 22:23            | 1107487            | TC              | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.   |                  |                    |                 |                  |
| 11/28/2011   | 22:35            | 1107488            | GR 14           | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST AT MANOR OF.   |                  |                    |                 |                  |
| 11/29/2011   | 02:36            | 1107489            | LS              | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO JOHN MUIR MEDICAL CENTER VIA AMR. |                  |                    |                 |                  |
| 11/29/2011   | 06:28            | 1107490            | TC              | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO KAISER VIA AMR.                   |                  |                    |                 |                  |
| 11/29/2011   | 08:31            | 1107491            | PK 3            | PARKING          |
| REPORTED A PARKING ISSUE.  |                  |                    |                 |                  |
| 11/29/2011   | 09:17            | 1107492            | PK 9            | MISCELLANEOUS    |
| REPORTED SOME STEAM OR SMOKE FROM BEHIND AC UNIT.                                      |                  |                    |                 |                  |
| 11/29/2011   | 09:23            | 1107493            | TC              | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.   |                  |                    |                 |                  |
| 11/29/2011   | 10:56            | 1107494            | TC 1/OM         | MISCELLANEOUS    |
| REPORTED THAT, WAS CONFUSED OVER AT THE ADMIN BUILDING.                                |                  |                    |                 |                  |
| 11/29/2011   | 10:45            | 1107495            | GR 2B           | PUBLIC SERVICE   |
| REQUESTED A WHEELCHAIR ASSIST.   |                  |                    |                 |                  |
| 11/29/2011   | 11:16            | 1107496            | TC AA           | MISCELLANEOUS    |
| REQUESTED WE LEAVE A NOTE FOR, STATING THE REASON MOD WAS WORKING IN MANOR.            |                  |                    |                 |                  |
| 11/29/2011   | 12:16            | 1107497            | PTAR 1          | SUSPICION        |
| REPORTED A VEHICLE WITH THE TRUNK OPEN FOR SEVERAL DAYS.                               |                  |                    |                 |                  |
| 11/29/2011   | 12:20            | 1107498            | PK 2            | PARKING          |
| REPORTED A MOTORHOME PARKED IN GUEST PARKING FOR SEVERAL DAYS.                         |                  |                    |                 |                  |
| 11/29/2011   | 13:05            | 1107499            | OMD 12          | PARKING          |
| REPORTED A VEHICLE PARKED OVER 2 WEEKS.  |                  |                    |                 |                  |
| 11/29/2011   | 14:25            | 1107500            |                 | LOCKOUT          |
| REPORTED RESIDENT LOCKED OUT.  |                  |                    |                 |                  |
| 11/29/2011   | 14:50            | 1107501            |                 | PARKING          |
| REPORTED A VEHICLE PARKED FOR OVER 2 WEEKS.  |                  |                    |                 |                  |
| 11/29/2011   | 13:05            | 1107502            |                 | PARKING          |
| REPORTED A VEHICLE IN GUEST PARKING.   |                  |                    |                 |                  |
| 11/29/2011   | 15:08            | 1107503            | TC              | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST.   |                  |                    |                 |                  |

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| 11/29/2011  | 15:54            | 1107504            |                 | SUSPICION        |
| REPORTED 2 MEN IN THE ENTRY POSSIBLY PAINTING VEHICLES.   |                  |                    |                 |                  |
| 11/29/2011  | 15:58            | 1107505            | SD 8            | FIRE             |
| REPORTED A POSSIBLE FIRE AT POT SMOKING ON STOVE NO FIRE DAMAGE. FIRE ON SCENE TO VENT MANOR. THERE WAS DAMAGE TO THE DOOR FRAME. |                  |                    |                 |                  |
| 11/29/2011  | 16:22            | 1107506            | TCAL 7          | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR.   |                  |                    |                 |                  |
| 11/29/2011  | 16:35            | 1107507            | GR 4/80M        | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR.   |                  |                    |                 |                  |
| 11/29/2011  | 17:41            | 1107508            | LS              | WELFARE CHECK    |
| REQUESTED A WELFARE CHECK TO MANOR OF. RESIDENT HOME AND WELL.  |                  |                    |                 |                  |
| 11/29/2011  | 18:10            | 1107509            | TC B            | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO KAISER VIA AMR.  |                  |                    |                 |                  |
| 11/29/2011  | 19:16            | 1107510            | SW 6            | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO JOHN MUIR MEDICAL CENTER VIA AMR.  |                  |                    |                 |                  |
| 11/29/2011  | 19:28            | 1107511            | TC              | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.  |                  |                    |                 |                  |
| 11/30/2011  | 01:43            | 1107512            | SW 1            | SUSPICION        |
| REPORTED SOMEONE ON THE TOP OF THE ROOF. NO ONE LOCATED ON THE ROOF.  |                  |                    |                 |                  |
| 11/30/2011  | 03:18            | 1107513            | SW 1            | SUSPICION        |
| REPORTED SOMEONE OUTSIDE OF MANOR. NO ONE FOUND AROUND MANOR.   |                  |                    |                 |                  |
| 11/30/2011  | 07:56            | 1107514            | PTAR 4          | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO KAISER VIA AMR.  |                  |                    |                 |                  |
| 11/30/2011  | 08:43            | 1107515            | SI              | THEFT            |
| REPORTED THAT A PERSONAL CHECK WAS TAKEN FROM MAIL. WCPD WAS NOTIFIED.  |                  |                    |                 |                  |
| 11/30/2011  | 09:11            | 1107516            | RS 7            | WELFARE CHECK    |
| REQUESTED A WELFARE CHECK TO MANOR OF. RESIDENT NOT ANSWERING PHONE OR DOOR, CONTACTED RP.  |                  |                    |                 |                  |
| 11/30/2011  | 11:19            | 1107517            |                 | MISCELLANEOUS    |
| REPORTED A GOLF CART IN PARKED IN A RESIDENTS CARPORT.  |                  |                    |                 |                  |
| 11/30/2011  | 11:24            | 1107518            | PTAR 19         | CASUALTY         |
| REQUESTED STAND BY AT MANOR OF, FOR A INCIDENT CONCERNING A RESIDENT.   |                  |                    |                 |                  |
| 11/30/2011  | 11:32            | 1107519            | RMP L           | CIVIL            |
| REQUESTED ENTRY TO SERVE PAPERS TO.   |                  |                    |                 |                  |
| 11/30/2011  | 11:57            | 1107520            | PTAR 11         | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO KAISER VIA AMR.  |                  |                    |                 |                  |

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| 11/30/2011  | 12:21            | 1107521            | GR 18           | LOCKOUT          |
| REPORTED BEING LOCKED OUT.PATROL ABLE TO ENTER MANOR AND LETRESIDENT IN.                  |                  |                    |                 |                  |
| 11/30/2011  | 12:44            | 1107522            | CW 1            | REQUESTS         |
| REQUESTED A BLOOD PRESSURE ASSESMENT.NO MEDICAL NEEDED.                                   |                  |                    |                 |                  |
| 11/30/2011  | 13:50            | 1107523            | RMP 7           | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF. LIFT ASSIST COMPLETED WITH FIRE.                     |                  |                    |                 |                  |
| 11/30/2011  | 11:75            | 1107524            | GE              | LOCKOUT          |
| REPORTED BEING LOCKED ON BALCONY.PATROL ABLE TO ENTER MANOR AND LET THERESDIENT IN.       |                  |                    |                 |                  |
| 11/30/2011  | 16:58            | 1107525            | TC E            | PUBLIC SERVICE   |
| REPORTED SCREEN HAS FALLEN OUT.   |                  |                    |                 |                  |
| 11/30/2011  | 16:59            | 1107526            | RMP 2           | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO JOHN MUIR MEDICAL CENTERVIA AMR.     |                  |                    |                 |                  |
| 11/30/2011  | 18:11            | 1107527            | TC 10M          | APPLIANCE        |
| REPORTED HEATER BLOWING COLD AIR.   |                  |                    |                 |                  |
| 11/30/2011  | 18:16            | 1107528            | SI 11           | MISCELLANEOUS    |
| REPORTED AN ALARM ACTIVATION AT MANOR OF. FALSE ALARM.                                    |                  |                    |                 |                  |
| 11/30/2011  | 18:25            | 1107529            | CW 6            | PLUMBING         |
| REPORTED BOTH TOILETS IN MANOR CLOGGED.   |                  |                    |                 |                  |
| 11/30/2011  | 18:41            | 1107530            | SI 12           | WELFARE CHECK    |
| REQUESTED A WELFARE CHECK TO MANOR OF. RESIDENT HOME AND WELL.                            |                  |                    |                 |                  |
| 11/30/2011  | 19:28            | 1107531            | FL 3            | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO JOHN MUIR MEDICAL CENTERVIA AMR.     |                  |                    |                 |                  |
| 11/30/2011  | 20:07            | 1107532            | PTAR 11         | PUBLIC SERVICE   |
| REQUESTED A WALK ASSIST TO MANOR OF.  |                  |                    |                 |                  |
| 11/30/2011  | 21:19            | 1107533            | SKY 2           | ANIMAL           |
| REPORTED AN ANIMAL MAKING DISTRESSINGNOISES OUTSIDE.                                      |                  |                    |                 |                  |
| 11/30/2011  | 22:34            | 1107534            | PK 6            | MISCELLANEOUS    |
| REPORTED KITCHEN FAUCET SPRAYING WATEROUT.  |                  |                    |                 |                  |
| 11/30/2011  | 23:04            | 1107535            | SKY 2           | MISCELLANEOUS    |
| REPORTED HEARING SOMETHING FALL OFF OFROOF.   |                  |                    |                 |                  |
| 12/1/2011   | 00:36            | 1107536            | TC              | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO KAISER VIA AMR.                      |                  |                    |                 |                  |
| 12/1/2011   | 03:15            | 1107537            | CW 11           | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.  |                  |                    |                 |                  |
| 12/1/2011   | 00:41            | 1107538            | 5951 AW         | MISCELLANEOUS    |
| REPORTED A FIRE ALARM, NO FIRE PRESENT,EMS LOCATED THE ALARM WHICH WAS BEINGWORKED ON BY. |                  |                    |                 |                  |

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| 12/1/2011   | 10:52            | 1107539            | SI 5            | MISCELLANEOUS     |
| REPORTED A MAN GOING DOOR TO DOOR IN ENTRY.   |                  |                    |                 |                   |
| 12/1/2011   | 10:55            | 1107540            | GR 18           | LOCKOUT           |
| REPORTED BEING LOCKED OUT, OFFICER WAS ABLE TO GET INTO MANOR.                                    |                  |                    |                 |                   |
| 12/1/2011   | 12:15            | 1107541            | GR 2/5          | PUBLIC SERVICE    |
| REQUESTED A WHEELCHAIR ASSIST.  |                  |                    |                 |                   |
| 12/1/2011   | 12:28            | 1107542            | RS 9            | WHEELCHAIR ASSIST |
| REQUESTED A OUTBOUND STAIR-TRAC.  |                  |                    |                 |                   |
| 12/1/2011   | 14:24            | 1107543            | PTAR 3          | WELFARE CHECK     |
| REQUESTED A WELFARE CHECK FOR. RESIDENT OK AND WELL AND REQUESTED NO MEDICAL ASSISTANCE.          |                  |                    |                 |                   |
| 12/1/2011   | 16:07            | 1107544            | OMD 7           | APPLIANCE         |
| REPORTED HAVING PROBLEMS WITH TV.   |                  |                    |                 |                   |
| 12/1/2011   | 16:25            | 1107545            | TGERA 15/R      | APPLIANCE         |
| REPORTED NEEDING HELP WITH REMOTE.  |                  |                    |                 |                   |
| 12/1/2011   | 16:33            | 1107546            | TCAL 9R         | LOCKOUT           |
| REPORTED BEING LOCKED OUT. PATROL ABLE TO GET INTO MANOR FOR THE RESIDENT.                        |                  |                    |                 |                   |
| 12/1/2011   | 16:57            | 1107547            | RS 9            | WHEELCHAIR ASSIST |
| REQUESTED A STAIR-TRAC.   |                  |                    |                 |                   |
| 12/1/2011   | 16:30            | 1107548            | HM 11           | ELECTRICAL        |
| REPORTED HEATER NOT WORKING, CONTACTED MOD.   |                  |                    |                 |                   |
| 12/1/2011   | 10:40            | 1107549            | RL 10           | SUSPICION         |
| REPORT SOMEONE MAY BE IN MANOR. UNABLE TO LOCATE ANYONE IN OR AROUND THE MANOR.                   |                  |                    |                 |                   |
| 12/1/2011   | 18:46            | 1107550            | OMD 7           | PARKING           |
| REPORTED THE VEHICLE OF, PARKED IN GUEST PARKING. RESIDENT MOVED VEHICLE.                         |                  |                    |                 |                   |
| 12/1/2011   | 19:32            | 1107551            | TC              | MISCELLANEOUS     |
| WANTED TO KNOW IF RESIDENT HAD GONE TO DINNER. WE CONTACTED WTRF AND THEY CONTACTED THE RESIDENT. |                  |                    |                 |                   |
| 12/2/2011   | 04:20            | 1107552            | SW 1            | SUSPICION         |
| REPORTED SOMEONE ON HER ROOF. PATROL INSPECTED THE ROOF CAREFULLY. NO ONE FOUND ON ROOF.          |                  |                    |                 |                   |
| 12/2/2011   | 05:27            | 1107553            | GR 29           | ELECTRICAL        |
| REPORTED MANOR OUTSIDE LIGHT AND DUMPSTER LIGHT BURNED OUT. LEFT VOICE MAIL FOR MOD AFTER HOURS.  |                  |                    |                 |                   |
| 12/2/2011   | 09:57            | 1107554            | PK E9           | MISCELLANEOUS     |
| REPORTED A VEHICLE PARKED 7 INCH INTO THE STREET. PATROL STATED THERE WAS NO VIOLATION.           |                  |                    |                 |                   |
| 12/2/2011   | 11:12            | 1107555            | OMD E12         | PARKING CITATION  |
| PARKING FOLLOW UP ON VEHICLE ON OMD E12. NO CITATION ISSUED.                                      |                  |                    |                 |                   |

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| 12/2/2011   | 11:16            | 1107556            | SKY 8R          | PUBLIC SERVICE   |
| LIFT ASSIST.LIFT ASSIST CLEAR WITHOUT INCIDENT.   |                  |                    |                 |                  |
| 12/2/2011   | 11:35            | 1107557            | CW 1            | PUBLIC SERVICE   |
| REQUESTED HELP WITH BLOOD PRESSURE CUFF.EMS SHOWED RESIDENT HOW TO USE BLOODPRESSURE CUP AND CHECKED HER BLOODPRESSURE. |                  |                    |                 |                  |
| 12/2/2011   | 12:11            | 1107558            |                 | MISCELLANEOUS    |
| REPORTED A HORSE LOOSE.OFFICERS WERE ABLE TO LOCATE HORSE ANDRESECURE HIM.  |                  |                    |                 |                  |
| 12/2/2011   | 13:37            | 1107559            | PTAR 17L        | ALARM            |
| REPORTED A UNKNOWN MEDICAL ALARM AT THEMANOR.EMS MADE ENTRY,NO RESIDENT HOME ALLUNITS CLEARED.                          |                  |                    |                 |                  |
| 12/2/2011   | 14:53            | 1107560            |                 | ANIMAL           |
| REPORTED A VEHICLE WITH A DOG IN IT.OWNER CAME BACK TO VEHICLE.   |                  |                    |                 |                  |
| 12/2/2011   | 14:53            | 1107561            | OMD 3           | WELFARE CHECK    |
| REQUESTED WELFARE CHECK.VEHICLE IS IN CARPORT,NO ANSWER ATDOOR.   |                  |                    |                 |                  |
| 12/2/2011   | 16:03            | 1107562            | 1001 GR         | CIVIL            |
| REQUESTED ENTRANCE TO 1001 GR. ADVISED OFFICE CLOSED.AGREED TO COME BACK ON MONDAY.                                     |                  |                    |                 |                  |
| 12/2/2011   | 16:52            | 1107563            | PTAR 17L        | MISCELLANEOUS    |
| REPORTS THAT ALERT IS SOUNDING AGAINRESIDENT WILL WRAP PENDANT AND PLACE INFREEZER.                                     |                  |                    |                 |                  |
| 12/2/2011   | 17:24            | 1107564            | OMD 3           | MISCELLANEOUS    |
| REQUESTED LIFT ASSISTNON-INJURY LIFT COMPLETED,COMPANION ONSCENE.   |                  |                    |                 |                  |
| 12/2/2011   | 17:41            | 1107565            | 4403 TGRA E15   | SPRINKLERS       |
| REPORTED BROKEN SPRINKLERS.CONTACTED MOD AFTER HOURS.   |                  |                    |                 |                  |
| 12/2/2011   | 18:35            | 1107566            | RMP E1 TO AW E1 | PUBLIC SERVICE   |
| ESCORTING VEHICLE FROM RMP E1 TO AW E1.ESCORT COMPLETED.  |                  |                    |                 |                  |
| 12/2/2011   | 18:46            | 1107567            | PTAR 3          | ILL              |
| REPORTED A FALL ON TC.RESIDENT REFUSED ALL CARE,REFUSED TOGIVE SPECIFICS OF FALL.                                       |                  |                    |                 |                  |
| 12/2/2011   | 20:40            | 1107568            | TGRA 8          | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF.PATIENT TO ALTA BATES HOSPITAL VIAAMR. WIFE ON SCENE.                          |                  |                    |                 |                  |
| 12/2/2011   | 22:32            | 1107569            | GR 7            | MISCELLANEOUS    |
| REPORTED WIND KEEPS OPENING AND CLOSINGSIDE BASEMENT DOOR. PATROL SECURED DOOR.   |                  |                    |                 |                  |
| 12/2/2011   | 23:02            | 1107570            | OMD 3           | MISCELLANEOUS    |
| REPORTED A LOT OF WATER AROUND P1'SMANOR.SECURITY TURNED OFF OUTSIDE FAUCET THATHAD BEEN LEFT RUNNING.                  |                  |                    |                 |                  |
| 12/2/2011   | 23:55            | 1107571            | TGRA 3          | SPRINKLERS       |
| REPORTED BROKEN SPRINKLERBROKEN SPRINKLER FRONT OF MANOR CONED.   |                  |                    |                 |                  |
| 12/3/2011   | 08:05            | 1107572            | CC 5            | APPLIANCE        |
| REPORTS HEATER STILL NOT WORKING.NOTIFIED FREEMAN.  |                  |                    |                 |                  |

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| 12/3/2011   | 09:08            | 1107573            | GR 14           | APPLIANCE        |
| REPORTED NO HOT WATER FOR A FEW DAYS.NOTIFIED FREEMAN.  |                  |                    |                 |                  |
| 12/3/2011   | 09:44            | 1107574            | OMD 12          | MISCELLANEOUS    |
| REPORTED HEATER THERMOSTAT IS READINGLOW BATTERY.NOTIFIED MOD.  |                  |                    |                 |                  |
| 12/3/2011   | 10:24            | 1107575            | E3 CW           | NOISE            |
| REPORTED CARPET CLEANING TRUCK RUNNINGCOMPRESSOR.S/O SPOKE TO WORKERS ABOUT THE NOISEAT THAT TIME THEY WERE ALL DONE. |                  |                    |                 |                  |
| 12/3/2011   | 11:00            | 1107576            | GE              | WELFARE CHECK    |
| REPORTED A FAILED 911 CALL,TRIED TO CALLRESIDENT BACK TO NO AVAIL.RESIDENT WAS OKAY WCPD CANCELLED.                   |                  |                    |                 |                  |
| 12/3/2011   | 11:10            | 1107577            | SD 6            | MISCELLANEOUS    |
| REPORTED UNABLE TO RETRIEVE PLUG OUT OFSOCKET.PATROL WAS ABLE TO ASSIST.  |                  |                    |                 |                  |
| 12/3/2011   | 11:10            | 1107578            | TC 2            | MISCELLANEOUS    |
| REPORTED LEAVES ON STAIRS.NOTIFIED MOD AFTER HOURS.   |                  |                    |                 |                  |
| 12/3/2011   | 11:11            | 1107579            | OMD 7           | WELFARE CHECK    |
| REPORTED THAT RESIDENT CALLED TO SAY SHEHAD NO FOOD.PATROL WENT TO TALK WITH RESIDENT,SHEHAD FOOD,LEFT HER OKAY.      |                  |                    |                 |                  |
| 12/3/2011   | 11:25            | 1107580            | E5 ON PTAR      | STORM            |
| REPORTS HUGE TREE LIMB FELL INTO ENTRYON PTAR.NOTIFIED MOD.   |                  |                    |                 |                  |
| 12/3/2011   | 12:03            | 1107581            | OMD 12          | CASUALTY         |
| REPORTED MEDICAL ASSISTANCE TO MANOR OF.PATIENT TRANSPORTED TO KAISER HOSPITALVIA AMR.                                |                  |                    |                 |                  |
| 12/3/2011   | 12:52            | 1107582            | E8              | ANIMAL           |
| REPORTED DEAD RAT.PATROL WAS ABLE TO DISPOSE OF THE RAT.  |                  |                    |                 |                  |
| 12/3/2011   | 13:18            | 1107583            | LL 7            | APPLIANCE        |
| REPORTED HEATER OUT AT THE MANOR,CALLEDPG&E. MOTOR FROZEN..NOTIFIED FREEMAN.  |                  |                    |                 |                  |
| 12/3/2011   | 15:06            | 1107584            | TGRA 23         | PLUMBING         |
| RESIDENT REPORTED SINK STOPPED UP.NOTIFIED MOD.   |                  |                    |                 |                  |
| 12/3/2011   | 17:03            | 1107585            | PTAR 17L        | WELFARE CHECK    |
| REQUESTED A WELFARE CHECK TO MANOR OF.HOME AND WELL.R/P NOTIFIED.   |                  |                    |                 |                  |
| 12/3/2011   | 18:10            | 1107586            |                 | WELFARE CHECK    |
| REQUESTED WELFARE CHECK FOR TWOINDIVIDUALS.NOT AT HOME.HOME AND WELL.   |                  |                    |                 |                  |
| 12/3/2011   | 19:12            | 1107587            | RMP 1R          | WELFARE CHECK    |
| REQUESTED WELFARE CHECK TO MANOR OF.RESIDENT HOME AND WELL,WILL CALL R/P.   |                  |                    |                 |                  |
| 12/3/2011   | 20:26            | 1107588            | E 11 GR         | PARKING          |
| REPORTED PARKING ISSUE AT THE MANOR.VEHICLE MOVED NO CITATION ISSUED.   |                  |                    |                 |                  |
| 12/3/2011   | 20:50            | 1107589            | TCAL 9L         | ALARM            |
| REPORTED AN ALARM AT THE MANOR. SMOKE INMANOR..BATTERY REPLACED, SMOKE VENTED. FIREDEPARTMENT GAVE AN ALL CLEAR.      |                  |                    |                 |                  |

| <u>Case Date</u>   | <u>Case Time</u> | <u>Case Number</u> | <u>Location</u> | <u>Case Type</u> |
|--|------------------|--------------------|-----------------|------------------|
| 12/4/2011  | 00:04            | 1107590            | LL 10           | THEFT            |
| REPORTED SOMEONE COMING IN MANOR ANDEATING FOOD, AND TAKING MEDS.            |                  |                    |                 |                  |
| 12/4/2011  | 07:01            | 1107591            | TCAL 9R         | APPLIANCE        |
| REPORTED FURNACE NOT WORKING.  |                  |                    |                 |                  |
| 12/4/2011  | 07:25            | 1107592            | LL 1D           | THEFT            |
| REPORTED SOMEONE STEALING MEDICATIONAND FOOD FROM MANOR.                     |                  |                    |                 |                  |
| 12/4/2011  | 08:32            | 1107593            | CC 1            | PUBLIC SERVICE   |
| REQUESTED A ESCORT TO TAKE PICTURES ATMANOR OF.                              |                  |                    |                 |                  |
| 12/4/2011  | 08:30            | 1107594            | SD 6            | LOCKOUT          |
| REPORTED BEING LOCKED OUT OF MANOR.  |                  |                    |                 |                  |
| 12/4/2011  | 09:02            | 1107595            | RMP 4           | PLUMBING         |
| REPORTED A SMALL LEAK IN MANOR.  |                  |                    |                 |                  |
| 12/4/2011  | 09:35            | 1107596            | TC 13           | PLUMBING         |
| REPORTED SEWAGE BACKING UP IN BATHROOMS.                                     |                  |                    |                 |                  |
| 12/4/2011  | 09:51            | 1107597            | TC AA           | PLUMBING         |
| REPORTED SINK OVERFLOWING.   |                  |                    |                 |                  |
| 12/4/2011  | 09:28            | 1107598            | TCAL 13         | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.   |                  |                    |                 |                  |
| 12/4/2011  | 09:37            | 1107599            | SD 9            | NOISE            |
| REPORTED CONTRACTORS WORKING NEXT DOOR.                                      |                  |                    |                 |                  |
| 12/4/2011  | 10:19            | 1107600            | GR 16           | NOISE            |
| REPORTED A SMOKE ALARM AT. PATROL FOUND NO ALARM OR NOISE AT ORAROUND MANOR. |                  |                    |                 |                  |
| 12/4/2011  | 11:26            | 1107601            | PTAR 18         | MISCELLANEOUS    |
| REQUESTED MEDICAL ASSISTANCE, NO MEDICALASSISTANCE NEEDED.                   |                  |                    |                 |                  |
| 12/4/2011  | 11:42            | 1107602            | TC              | APPLIANCE        |
| REPORTED DISHWASHER OVERFLOWING.   |                  |                    |                 |                  |
| 12/4/2011  | 13:02            | 1107603            |                 | MISCELLANEOUS    |
| REPORTED A SEWER OPEN, PATROL DID NOTFIND ANY OPEN SEWERS.                   |                  |                    |                 |                  |
| 12/4/2011  | 13:11            | 1107604            | GR 7            | APPLIANCE        |
| REPORTED HAVING NO HEAT.   |                  |                    |                 |                  |
| 12/4/2011  | 13:32            | 1107605            | PTAR 13         | WELFARE CHECK    |
| REQUESTED A WELFARE CHECK TO MANOR OF. RESIDENT HOME AND WELL.               |                  |                    |                 |                  |
| 12/4/2011  | 14:14            | 1107606            | GR 28           | APPLIANCE        |
| REPORTED HEATER NOT WORKING.   |                  |                    |                 |                  |
| 12/4/2011  | 14:29            | 11077607           | TC 4            | ELECTRICAL       |
| RESIDENT REPORTED BLOWING FUSES PUTTINGUP CHRISTMAS LIGHTS.                  |                  |                    |                 |                  |

| <u>Case Date</u>   | <u>Case Time</u> | <u>Case Number</u> | <u>Location</u> | <u>Case Type</u> |
|--|------------------|--------------------|-----------------|------------------|
| 12/4/2011  | 15:40            | 1107608            |                 | CASUALTY         |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. PATIENT TO JOHN MUIR MEDICAL CENTER VIA AMR. |                  |                    |                 |                  |
| 12/4/2011  | 17:03            | 1107608            | TC              | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.   |                  |                    |                 |                  |
| 12/4/2011  | 17:40            | 1107610            | TC              | MISCELLANEOUS    |
| REQUESTED MEDICAL ASSISTANCE TO MANOR OF. ALARM SET OFF BY ACCIDENT.                   |                  |                    |                 |                  |
| 12/4/2011  | 20:03            | 1107611            | SI              | REQUESTS         |
| REQUESTED HELP REPLACING DOOR BELL RECEIVER BATTERIES.                                 |                  |                    |                 |                  |
| 12/4/2011  | 20:10            | 1107612            | FL 3            | SUSPICION        |
| HEARD A RESIDENT KNOCK ON WINDOW.  |                  |                    |                 |                  |
| 12/4/2011  | 20:31            | 1107613            | TC              | PUBLIC SERVICE   |
| REQUESTED A LIFT ASSIST TO MANOR OF.   |                  |                    |                 |                  |
| 12/4/2011  | 22:54            | 1107614            | SI 6            | MISCELLANEOUS    |
| REPORTED HEATER NOT WORKING.   |                  |                    |                 |                  |