# WALNUT CREEK MUTUAL NO. TWENTY-TWO POLICIES

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# WALNUT CREEK

## **MUTUAL NO. TWENTY-TWO**

# POLICIES

If this document contains any restriction based on race, color, religion, sex, gender, gender identity, gender expression, sexual orientation, familial status, marital status, disability, genetic information, national origin, source of income as defined in subdivision (p) of Section 12955, or ancestry, that restriction violates state and federal fair housing laws and is void, and may be removed pursuant to Section 12956.2 of the Government Code. Lawful restrictions under state and federal law on the age of occupants in senior housing or housing for older persons shall not be construed as restrictions based on familial status.

### WALNUT CREEK MUTUAL NO. TWENTY-TWO

#### STATEMENT OF POLICIES

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#### PREFACE

These policies are furnished to owners, residents and lessees to provide a description of the rules and regulations established by Walnut Creek Mutual No. Twenty-two (Mutual or M-22).

Policies may be changed by the Mutual Board of Directors (Board) when they deem it appropriate. Prior notice will be given to the membership before changes are made to policies by the Board.

These policies are not all-inclusive, and if they conflict with the Articles of Incorporation, Bylaws and/or Declaration of Covenants, Conditions and Restrictions (CC&RS), the latter take precedence.

#### DEFINITIONS

Alteration: Any change made by an owner to a component in the common area or exclusive use common area. Alterations must be approved by the Architectural Control Committee and Mutual 22 Board of Directors.

**Common Area:** The entire Common Interest Development (CID), except for the separate interests [California Civil Code §1351]. Each unit owner has a 1/43rd interest in the common area as tenants in common.

Declaration of Covenants, Conditions and Restrictions (CC&Rs): Creates a Common Interest Development (CID), which couples a separate interest with an interest in the common area. The declaration, a condominium plan and a parcel map are recorded with Contra Costa County.

**Design Review Committee (DRC)**: The Mutual DRC is appointed by the Golden Rain Foundation (GRF).

Exclusive Use Common Area: A portion of the common area designated for the exclusive use of one or more, but fewer than all, of the owners and that is appurtenant to the unit(s), e.g., decks, balconies, patios, garages, carports, exterior doors, etc.

Governing Documents: The CC&Rs and any other documents, such as Bylaws, Articles of Incorporation and this statement of Policies, which govern the operation of the Mutual.

Separate Interest: An individual unit, which is from the interior surface of the perimeter walls, floors, ceilings, windows and doors. There are 43 separate interests or units in Mutual 22.

## ALTERATIONS TO MUTUAL COMMON AREAS OR THE EXTERIOR OF A MANOR AND OTHER STRUCTURAL CHANGES

Without submitting an alteration application and getting the approval of the DRC and Mutual 22 Board, no owner may make any alteration to:

- The common area or a common area component; or to
- Exclusive use common area or an exclusive use common area component, if they are maintained by the Mutual

All alteration costs are the owner's responsibility, including any repair or reconstruction costs to the unit and common or exclusive use common area that arise because of the alteration.

Owners are responsible for the differential maintenance costs to the Mutual resulting from the alteration and for the repair and replacement costs of the alteration itself.

If the alteration interferes with the Mutual's ability to maintain Mutual property, the owner may be responsible for all maintenance, repair and replacement [of the restricted Mutual property], without any offset for the "standard" maintenance that will no longer be performed by the Mutual for that unit.

An Alteration Agreement and approval of the Mutual 22 Board is specifically required for the installation or modification of electrical outlets in assigned carports and all upgrades, additions and/or modifications to the assigned carport and/or common area electrical system to accommodate Electric Vehicle Charging Stations and/or recharging of electric or hybrid vehicles. To the extent applicable, compliance with the Electric Vehicle Charging System Policy (see page 11 of these Policies) shall also be required.

Installation of an Electric Vehicle Charging Station ("EVCS") (as defined in the Mutual's

Electric Vehicle Charging System Policy beginning on page 11 of these Policies) requires an Alteration Agreement and approval of the Mutual 22 Board. Any owner who proposes to install an EVCS shall follow the procedures set forth in the "Alteration Approval Procedure" contained at page 5 of the Mutual's Policies. Such owner shall also comply with the requirements imposed by the Mutual's Electric Vehicle Charging System Policy (beginning on page 33 of these Policies).

Installation of electric outlets in assigned carports and/or additions or upgrades to assigned carports and/or the common area electric system to accommodate electric or hybrid vehicles shall be done at the owner's sole expense and require prior alteration approval. The owner shall follow the procedures set forth below in the section entitled "Alteration Approval Procedure."

#### ALTERATIONS THAT HAVE NOT BEEN APPROVED:

If an alteration is discovered that has not been approved, the owner has the option of:

- Removing the alteration and returning the area to its original configuration [to the Mutual's satisfaction], including any upgrades necessary to meet the City of Walnut Creek's building code. The owner is responsible for all costs associated with the removal and restoration.
- Submitting an alteration application to the Board for approval (see Alteration Approval Procedure next). The owner is responsible for all costs associated with getting the alteration approved.

The Board will establish a reasonable time limit for the owner to complete this effort.

If the owner does not comply, the Board will hold a hearing and may, at its discretion, employ a contractor to complete one or the other of the foregoing options, at the owner's expense.

#### ALTERATIONS INSIDE A UNIT:

Generally, cosmetic alterations to the interior of a unit do not require the Board's nor the DRC's approval. Interior alterations that affect the structural integrity or safety of the building, such as plumbing alterations or hard-wired appliances (including water heaters, air conditioning units or heat pumps), require the approval of the M-22 DRC. Even if such changes do not require DRC and/or Board approval, they may require a City of Walnut Creek permit. It would be prudent for owners to consult with the M-22 Board before proceeding with any interior changes. The Mutual is not responsible for maintenance, replacement or repair of interior alterations.

#### ALTERATION APPROVAL PROCEDURE:

- 1. Discuss plans with the M-22 Board.
- Obtain an Alteration Agreement from the Mutual's Property Manager (P/M), GRF's Mutual Operations Division (MOD).
- 3. Submit plans and specifications to the P/M and execute the Alteration Agreement, which will be sent to the M-22 DRC for approval. The owner must pay the appropriate fee when the application is approved by the Board.
- 4. If the alteration requires a building permit from the City of Walnut Creek Building Department, the owner is responsible for obtaining the permit and paying any fees to the city.

#### **BIRD SEED AND OTHER FEEDERS**

Scattering bird seed or feeding all other wild, feral or domesticated animals outside is not permitted because it attracts rodents. Also, for the same reason, bird feeders are discouraged and owners will be required to remove them, upon notification by the Mutual, if a problem develops.

#### BANNING OF OPEN-FIRE BARBEQUES, GRILLS, OR SMOKERS IN MUTUAL 22

All open-fire propane or charcoal barbeques or smokers are banned from use on any mutual 22 manor balcony or patio. This revision is in line with the California Fire Code (CFC) quoted as follows:

California Fire Code (CFC) states that: "all open-flame cooking devices (including charcoal and propane grills) may not be operated on combustible balconies or patios within 10 feet of a combustible structure."

Storage of charcoal briquettes or propane cylinders is not allowed on mutual manor balconies or patios.

The use of electric grills (i.e., George Foreman, etc.) is allowed for use on any manor balcony or patio.

#### COMMERCIAL ACTIVITIES

No commercial activities may be conducted in the common area.

If commercial activities are conducted in a unit, there may be no external evidence of any business activity, including signage or traffic, e.g., receiving clients in the home.

It is the owner's responsibility to ensure that any commercial activities comply with applicable zoning laws or governmental regulations and, if required, proper permits, licenses or other governmental authorization is obtained.

#### COMMITTEES

#### STANDING COMMITTEES:

The Mutual has no standing committees.

#### NOMINATING COMMITTEE:

The President, with the approval of the Board, will appoint annually a Nominating Committee that will propose a candidate(s) for each vacancy on the Board of Directors that will be voted on at the Annual Meeting. Additionally, any qualified member may nominate himself/herself.

#### **SPECIAL COMMITTEES:**

Other special and ad hoc committees will be appointed, as needed, by the President and approved by the Board.

#### DELINQUENCIES

#### DELINQUENT ASSESSMENTS:

Assessments are due on the first day of each month. Payments may be made by mailing the payment in the envelope provided with the monthly coupon, or putting it in the drop box at the Administration Office in the Gateway Complex. The Mutual only mails statements to accounts that are delinquent; statements are not mailed to accounts that are current or have a credit balance.

All regular and special assessments that have not been processed and posted to accounts by 5:00 P.M. on the 15th day of the month [the next working day if the 15th falls on a Saturday, Sunday or holiday] are delinquent and will incur a \$20.00 late charge. All payments received are first applied to the principal owing, to the oldest outstanding item first then the remaining amount is applied to late fees, interest at ten percent (10%) per annum, and any other charges that have been levied each month, as applicable. This will be done until the account balance is paid in full.

It is the Mutual's policy not to waive late fees, interest or other charges. It is the owner's responsibility to allow sufficient time to drop off or mail the monthly assessment, have it processed and posted to accounts by the 15th day of the month.

Accounts over 90 days' past due are considered in default. Per Civil Code §1367, the Mutual will notify the owner, in writing, via certified mail and regular mail, of the Mutual's:

- 1. Fee and penalty procedures;
- 2. Collection policy; and will provide
- 3. An itemized statement of the charges owed by the owner, including the method used to calculate the charges that have to be paid to bring the account current.

If payment is not received within the stated 10 days, a "Notice of Delinquent Assessment" will be recorded with the Contra Costa County Recorder as a lien against the property. In accordance with California Civil Code §1367, this lien may be enforced in any manner permitted by law, including the sale of the unit by the court.

The Mutual accepts no responsibility for notices not received by the owner. Notices will be sent as required by law under foreclosure proceedings. It is the owner's responsibility to be aware of and understand these procedures and to pay all assessments when due.

Owners and former owners are personally liable for delinquent assessments that accrue during their ownership. The Board may proceed against these individuals in any way available under the law to collect any and all delinquent amounts.

#### DISPUTES INVOLVING COLLECTION OF ASSESSMENTS:

Per Civil Code §1366.3, if an owner disputes an assessment, fee and/or cost, the owner may protest and seek resolution via the Alternative Dispute Resolution (ADR) procedure in Civil Code §1354.

Before the Mutual may be served with a request for ADR, the owner has to pay the Mutual, "under protest", the following costs that may have accrued:

- The full amount of the assessment
- Any late charges
- Collection costs
- Attorneys' fees, up to \$425, for preparation and recordation of a lien

#### ELECTRIC VEHICLE CHARGING STATION POLICY

#### A. GENERAL

This Electric Vehicle Charging Station Policy ("Policy") is intended to comply with Civil Code section 4745 which reflects the State of California's policy of encouraging the use of Electric Vehicle Charging Stations (EVCS).

It is the policy of the Mutual to comply with Civil Code section 4745 by approving, whenever reasonably possible, applications for the installation of EVCS and electric wiring and related components necessary to provide electricity sufficient to power approved EVCS installed in (i) assigned carports and (ii) Common Area parking spaces. Such installation would provide "hard wire" connections to EVCS as opposed to providing for plug outlets to supply power to portable charging devices.

All capitalized terms that are not otherwise defined in this Policy shall have the meanings ascribed to them in the Amended Declaration of Covenants, Conditions and Restrictions of Walnut Creek Mutual No. Twenty-Two (as amended from time-to-time, "Declaration").

#### **B. REQUIREMENTS**

Any Owner of the Mutual who proposes to install an EVCS ("Applicant") shall:

Submit an executed "Alteration Agreement" to the Mutual in care of Golden Rain Foundation of Walnut Creek Mutual Operations Division ("MOD");

Follow the procedures set forth in the "Alteration Approval Procedure" contained at page 4 of the Mutual's Policies;

Comply with the architectural approval requirements set forth in Article 9 of the Declaration

(entitled "Architectural and Landscape Control"); and

Obtain Board approval prior to installation of the EVCS.

In addition to the submittals required by the "Alteration Approval Procedure" contained at page 4 of the Mutual's Policies, the following must accompany the fully filled out and executed Alteration Agreement for installation of an EVCS:

Plans and specifications clearly indicating where the EVCS is to be located, the brand or manufacturer, technical specifications and dimensions (i.e., height, width, weight, etc.), as well as structural requirements;

An acknowledgment satisfactory to the Mutual that the Applicant will procure a homeowner liability insurance policy providing \$1 million in coverage and will provide satisfactory evidence to the Mutual, within fourteen (14) days of the Mutual's approval of the EVCS, that the Mutual has in fact been named as an additional insured under the Applicant's homeowner liability insurance policy providing \$1 million in coverage with a right of notice of cancellation; provided, however, that the Applicant shall not be required to maintain a \$1 million homeowner liability coverage policy for an EVCS utilizing an existing National Electrical Manufacturers Association standard alternating current power plug; and

A fully executed EVCS Installation and Maintenance Agreement substantially in the form attached hereto as Exhibit "A" and acceptable to the Mutual, binding Applicant and his or her successors to:

indemnify and hold harmless the Mutual;

if applicable, continue the \$1 million liability insurance and additional insured endorsement in effect;

pay for the electricity usage associated with the EVCS;

be responsible for costs of damage to the EVCS and related property from the installation, maintenance, repair, removal or replacement of the EVCS;

be responsible for costs of maintenance, repair and replacement of the EVCS; and

disclose to prospective buyers the existence of the EVCS and the related responsibilities of the Applicant.

Alteration Agreements which include all specified submittals shall be responded to within 60 days of a valid submission.

An EVCS may only be installed by the Applicant in Common Area for the exclusive use of such Applicant if installation in the Applicant's assigned carport or other Exclusive Use Common Area parking space is impossible or unreasonably expensive. In such cases, the Mutual shall enter into a license agreement with the Applicant for the use of the space in the Common Area.

Within fourteen (14) days of approval by Mutual of Applicant's request for permission to install the EVCS and before commencement of installation, the Applicant shall provide the Mutual with satisfactory evidence that the Mutual has been named as an additional insured under the Applicant's \$1 million homeowner insurance liability policy with a right of notice of cancellation; provided, however, that the Applicant shall not be required to maintain a \$1 million homeowner liability coverage policy for an EVCS utilizing an existing National Electrical Manufacturers Association standard alternating current power plug.

The installation shall be performed by a qualified, licensed and insured contractor meeting all the requirements set forth in the Alteration Agreement or otherwise imposed by the Mutual. No electric or hybrid automobile, sports utility vehicle (SUV) or truck may be plugged into any unmodified electrical outlet in any carport or Manor.

If required by the Mutual, Applicant shall be responsible for the installation of a separate electrical panel or subpanel to accommodate the EVCS that meets the requirements established by state and local laws and the electric automobile manufacturer.

The Mutual may require Applicant to install a separate meter to accommodate the EVCS. The meter, if any, and its installation shall satisfy all applicable requirements, including but not limited to those imposed by Pacific Gas and Electric (PG&E) and governmental authorities. This meter shall be listed in the Applicant's name and all recharging and related expenses billed directly to the Applicant by PG&E.

Extension cords from the assigned carport, Manor or Mutual electrical outlet to the EVCS are strictly prohibited.

Applicant shall comply with all applicable governmental laws and regulations and procure all required City of Walnut Creek and governmental permits and authorizations before installing the EVCS. The EVCS shall meet all applicable governmental and industry safety standards, and local permitting requirements.

The EVCS shall be installed in a location acceptable to the Mutual. If visible from the Common Area or other Exclusive Use Common Area, the EVCS must conform to the surrounding structures and environment in design, size and appearance. Visually the installation shall appear neat and attractive, without exposed wiring or visible damage to surrounding improvements.

The Applicant and each successive owner of the EVCS shall pay for all electricity usage associated with the EVCS. If Mutual electricity is used to charge the Applicant's electric or hybrid vehicle, the Board may, by resolution adopted from time to time, establish the rates

that will be charged for electricity usage.

The Applicant and each successive owner of the EVCS shall be responsible for:

all costs for damage to the EVCS, Common Area, Exclusive Use Common Area or Manor resulting from the installation, maintenance, repair, removal, replacement or existence of the EVCS;

all costs for the installation, operation, maintenance, repair and replacement of the EVCS and all additions or modifications to existing Mutual electrical components until the EVCS has been removed and for the restoration of the Common Area, Exclusive Use Common Area or Manor after the removal;

disclosing to prospective buyers the existence of the EVCS and the related responsibilities that said buyer will assume, including;

maintenance at all times of a homeowner liability insurance policy providing \$1 million in coverage which also names the Mutual as an additional insured under the policy with a right to notice of cancellation; provided, however, that said buyer shall not be required to maintain a \$1 million homeowner liability coverage policy for an EVCS utilizing an existing National Electrical Manufacturers Association standard alternating current power plug;

the obligation to pay for the electricity usage associated with the EVCS;

responsibility for all costs for damage to the EVCS, Common Area, Exclusive Use Common Area or Manor resulting from the installation, maintenance, repair, removal, replacement or existence of the EVCS;

responsibility for the cost of the maintenance, repair and replacement of the EVCS until it has been removed and for the restoration of the Common Area, Exclusive Use Common Area and/or Manors after the removal; and

responsibility to disclose to prospective buyers the existence of any charging station and the related responsibilities of the Member pursuant to Civil Code section 4745.

Nothing in this Policy shall modify, release or otherwise discharge any rights of the Mutual or obligations of the Owners imposed pursuant to the Declaration, Bylaws, Policies, and applicable law.

The prevailing party in any dispute arising out of the interpretation, violation or enforcement of the provisions of this EVCS Policy or documents created as called for herein shall be awarded their reasonable attorneys' fees and costs.

## EXHIBIT "A" FORM OF EVCS Installation and Maintenance Agreement (Attached)

#### **EVCS Installation and Maintenance Agreement**

Walnut Creek Mutual No. Twenty-Two ("Mutual") and \_\_\_\_\_\_ and \_\_\_\_\_\_, \_\_\_\_\_ [insert Manor address], Walnut Creek, CA 94595 (if more than one, collectively "Applicant"), who may hereafter collectively be referred to as the "Parties," for valuable consideration, the receipt of which is hereby affirmed, agree as follows:

Applicant is the record owner of a Manor in Walnut Creek Mutual No. Twenty-Two, and is subject to the Amended Declaration of Covenants, Conditions and Restrictions of Walnut Creek Mutual No. Twenty-Two (as amended from time-to-time, "Declaration") and the Mutual's Bylaws and Policies.

Applicant has requested permission from the Mutual to install an Electric Vehicle Charging Station (EVCS) in [IDENTIFY LOCATION, for example, Carport Space No. \_\_\_\_]. Mutual has adopted an Electric Vehicle Charging Station Policy ("EVCS Policy") in compliance with Civil Code section 4745 which imposes reasonable conditions for the approval of such applications.

This Agreement shall be binding upon the Applicant and all successor Owners, and put all potential and successor Owners on notice of the terms and obligations imposed herein.

Civil Code section 4745 calls for Applicant "and each successive owner of the charging station" to be responsible for the following:

all costs for damage to the EVCS, Common Area, Exclusive Use Common Area, or Manor resulting from the installation, operation, maintenance, repair, removal, replacement or existence of the EVCS;

all costs for the maintenance, repair and replacement of the EVCS until it has been removed, and for the restoration of the Common Area (including Exclusive Use Common Area) after removal;

the cost of electricity associated with the EVCS;

disclosing to prospective buyers the existence of the EVCS and the related responsibilities of the Applicant and successor owners under law; and

maintaining at all times a homeowner liability coverage policy in the amount of \$1 million (\$1,000,000), which shall name the Mutual as a named additional insured under the policy with a right to notice of cancellation; provided, however, that the Applicant shall not be required to maintain a \$1 million homeowner liability coverage policy for an EVCS utilizing an existing National Electrical Manufacturers Association standard alternating current power plug.

Applicant shall provide evidence of the required insurance coverage in writing within fourteen (14) days of approval by Mutual of Applicant's request for permission to install the EVCS and before commencement of installation of the EVCS.

Applicant, for itself and on behalf of all successor Owners, further agrees to defend, indemnify and hold harmless Mutual, its members, employees and agents from all claims, liabilities, obligations and damages arising out of or related in any way to the installation and maintenance of the EVCS for which Applicant has requested permission to install.

Installation of the EVCS shall be performed by a qualified, licensed and insured contractor meeting all the requirements set forth in the Board's written approval or otherwise imposed by the Mutual.

Applicant shall comply with all applicable governmental laws and regulations and procure all required City of Walnut Creek and governmental permits and authorizations before installing the EVCS. The EVCS shall meet all applicable governmental and industry safety standards, and local permitting requirements.

The Parties and their successors agree to be bound and abide by all provisions of Civil Code section 4745 and any successor statutes.

Nothing contained in this Agreement shall eliminate, override or modify, in any way, Applicant's obligation to (i) obtain approval from Mutual pursuant to the Declaration, EVCS Policy, other Mutual Policies, and Civil Code section 4745 for the installation of the requested EVCS, and (ii) comply with the Declaration, EVCS Policy, other Mutual Policies, and Civil Code section 4745.

Mutual shall be entitled to recover from Applicant all costs, including attorneys' fees necessary to enforce the provisions of this Agreement. In the event of any litigation, arbitration or other legal proceeding arising out of this Agreement, the prevailing party shall be entitled to recover its attorneys' fees and costs expended as a result.

Applicant
Applicant
Manor Address
Carport Number
Date
WALNUT CREEK MUTUAL NO. TWENTY-TWO

By

lts

Date

#### FINANCIAL ACTIVITIES

#### AUTHORIZATION FOR EXPENDITURE OF FUNDS:

The Board's approval of an annual operating budget includes authorization for the Property Manager (P/M) to commit M-22 funds for budgeted activities, except as noted:

- Contracts and orders over \$5000 must be submitted to the Board for approval. P/M will use competitive bidding when prudent business dictates and when awarding contracts or orders for amounts estimated to exceed \$5000.
- Unless specifically exempted in writing to the P/M, non-emergency, mutual-billable building maintenance activities must be pre-approved by a Board member. Items approved between Board meetings will be brought to the attention of the Board at the next meeting.

In the absence of a Board member, the Director of Mutual Operations is authorized to expend M-22 funds in the event of an emergency.

#### OPERATING FUND:

In order to accept and disburse money for M-22 operating activities, the Mutual will open an Operating Fund account with a local financial institution in accordance with its signature card and account agreement. The Assistant Treasurer (via facsimile signature) will be the signature authority on this account. All monthly assessment payments and other receipts will be deposited into this amount and all checks written by the Mutual to pay the Mutual's bills to third parties will be made from this "consolidation" account.

#### REPLACEMENT RESERVE FUND:

The Board approves a monthly assessment to establish a Replacement Reserve Fund (Reserve Fund), based upon a reserve study prepared in accordance with the requirements of California Civil Code §1365.5.

The Reserve Fund is used to rehabilitate and replace major components, which are defined in the Reserve Study, and to meet emergencies.

To the extent possible, it is the Mutual's policy to maintain a balance in the Reserve Fund that will permit it to meet anticipated funding needs without having to levy special assessments. Interest earned on Reserve Fund investments will be deposited in the Reserve Fund.

The Board must approve expenditures from the Reserve Fund. Checks written on the reserve account require two authorized signatures, at least one of which must be by a member of the Board. Any director may co-sign the check transferring money from the Reserve Fund to the Operating Fund, after the reserve expenditure has been approved by the Board.

#### FINANCIAL REPORT:

The Mutual contracts with a CPA to conduct an annual audit of the Mutual's financial records and submit an audited financial report to the Board. A copy of the annual, audited financial report is sent to each owner.

#### HEARINGS

#### Initiation of action

When a hearing is called by the Board or requested by a member, the following procedures will be followed:

- The matter will be scheduled to be heard at a regular or special meeting of the Board, to be held not less that 20 nor more than 40 days after the resolution calling for a hearing.
- At least ten (10) days prior to the hearing date, the Board will personally or by first class or registered or certified mail deliver to the member notice of the date, time and place of the hearing and a copy of the resolution, which will generally describe the violation (with citations).
- In the notice, the Board will request that the member notify them if they plan to bring legal counsel to the hearing.
- If a quorum of the directors fails to attend the hearing, the matter will be heard at the next succeeding regular or special board meeting at which a quorum attends, with the member receiving the same notice as given Board members.

#### The Hearing

A hearing by the Board will be informal, and will be presided over by the President or the Vice President, who will:

- Read the charges against the member;
- Require that the charges be verified by the testimony of one or more of the persons

making them;

- Hear any other witnesses against the member;
- Allow the member to make a statement in his or her own behalf;
- Allow the member to call witnesses in his or her own behalf; and
- Allow the directors present, when and as recognized by the chair, to question the witnesses.

If the member fails to appear at a noticed hearing, the Board may conduct its deliberations and make its decision based on the information available to the Board.

After the hearing, the Board will deliberate and, not later than three business days, will vote on the matter, which will be determined by a majority vote of the directors present at the hearing. The Board will attempt to contact the member in person or via telephone to inform the member within 24 hours of the Board's decision. Written notice of the decision will be transmitted to the member via first class mail.

#### INSURANCE

M-22 contracts with other mutuals to participate in a deductible-allocation agreement on a blanket property insurance policy, excluding the deductible related to earthquake damage. M-22 is responsible for the first \$10,000 of the deductible for damage from a covered occurrence in M-22. M-22 will contribute a pro-rata share (based on number of units) of the deductible for a covered loss in any other of the participating Mutuals, for the deductible amount between \$10,000 and \$100,000.

The Director of Mutual Operations is authorized to withdraw funds from the Mutual's operating account to fulfill M-22's share of this contribution in the event of a loss covered under this agreement without the Board's approval. Notice of a withdrawal under this provision will be made to the Board as soon as possible after an occurrence.

The contribution for the deductible is limited to the items more-clearly defined in the Agreement to Share the Deductible. The Agreement will be void if less than 85% of the manors managed by P/M are not signatories to the Agreement, and the Agreement requires each Mutual's Board to ratify the agreement annually.

For the covered perils under the property insurance policy (fire, flood, wind, wind-driven rain), built-in fixtures, wall coverings, paint, installed carpets, etc., are insured under the Mutual's blanket property insurance policy and are considered part of the building structure, not personal property, for insurance purposes. If damaged by a covered peril, they are covered at replacement value.

If an owner's property is damaged by the failure of a building component that the Mutual maintains, such as a rain leak, the Mutual is liable to the owner for the depreciated value of any personal property damaged because of the building component failure.

#### **INVESTMENTS**

To comply with California Civil Code § 1365.5, separate bank/investment accounts will be maintained for operating and reserve funds.

All Mutual funds will be deposited in accounts insured by the Federal Deposit Insurance Corporation (FDIC). Excess operating or reserve funds may be invested only in instruments backed by the full faith and obligation of the United States Government: U.S. Treasury Bills (investments of less than one year); or U.S. Treasury Notes (investments more than one year). Investments will not be made in U.S. Government securities that mature more than three years from the purchase date.

Proceeds from reserve investments that mature or are liquidated will be deposited into the reserve fund. The redesignation of funds or funds transferred to purchase new investments do not require two signatures.

The Mutual delegates authority to the Assistant Treasurer to make investments based upon the timing of forecasted cash expenditure needs and in accordance with the above-stated guidelines.

#### LANDSCAPING

#### COMMON AREA:

If an owner wants to change the landscaping in the common area, a proposal [including plans, if applicable] must be submitted to the Board, who will ensure that the changes conform to the overall appearance of the Mutual. If applicable, the Mutual may require that the owner get the agreement of other affected unit owners that they do not object to the change(s) before considering the request for approval.

Any approved landscape change will become the property of the Mutual and be incorporated into its overall landscape design. As a precondition for approving a proposed change, the owner may have to agree to maintain the approved change(s) or contribute to the cost of maintaining the change(s) at a maintenance level satisfactory to the Board. If maintenance does not meet the Board's standards, restoration of the area to its original condition, at the owner's expense, may be required, at the Mutual's discretion.

#### TREE OR SHRUB REMOVAL AND TRIMMING:

The Board may approve a resident's request to have a tree or shrub removed if it is:

- Dead, dying, or seriously diseased
- An immediate or future hazard to people or property
- Unsightly because of age or damage
- Not harmonious with good landscape design
- Permitted by the City of Walnut Creek

Residents may not top, prune, or cut any tree or shrub; requests to have such work done by the Mutual, must be submitted to the Board in writing. The request should include separate statements from neighbors that will be affected by the topping, pruning, removal, etc., which they do not object to the proposed action.

#### WALKWAYS:

A resident who wants to put a walkway, including stepping stones, in the common area must submit an alteration application (see pages 1-2), which must be approved by affected neighbors and the Board.

#### LAUNDRY

Putting clothes racks or clothes lines in the patio area or any other place outside a manor is prohibited.

#### LEASING

#### OCCUPANCY OTHER THAN BY OWNER:

Units are intended to be owner-occupied. No more than three units in M-22 may be leased or rented at any one time. A manor may be rented or leased for periods of up to one year. Requests to rent or lease must be approved by the Board of Directors.

Any request to rent or lease for a period exceeding twelve consecutive calendar months shall be put before the Board for approval. The Board may approve a longer occupancy period if, in its discretion, the Board has determined that a longer rental or lease period is in the best interest of the members. It is not the intent of the Board to indiscriminately approve leases for a period of occupancy beyond the one-year period.

Hardship(s) will be dealt with by the Board on an exception-basis.

#### PROCEDURE FOR PROCESSING LEASES:

Rental, lease and other occupancy permit forms are available at the GRF Administration Office. Owners must obtain written approval from the M-22 Board before executing a Rental or Lease Agreement. Approval may be requested by submitting a Request to Lease form to the GRF Member Services Department.

If the lease request is approved, the owner will submit the Lease Agreement and the approved Request to Lease form to the Member Services Department for approval by the Mutual.

A copy of GRF's Resident Regulations, M-22's policies, and the governing documents will be given by the owner to the lessee, who will sign for their receipt. A document fee may be charged.

#### MAINTENANCE

According to the California Civil Codes that govern condominium living arrangements, certain repair and maintenance activities are the responsibility of the Mutual and others are the responsibility of the unit owner. A portion of the monthly fees collected pays for maintenance of the Common Area [landscaping and the exterior of buildings], which is, generally, the responsibility of the Mutual. The maintenance and repair of the interior of a unit and the Exclusive Use Common Area associated with a unit are the responsibility of the unit owner.

To clarify whether the unit owner or the Mutual is responsible for the maintenance and repair of an item, Appendix A (attached) lists some different type of maintenance repair items that frequently occur in units, and indicates whether the Mutual or unit owner is responsible for their repair or maintenance.

Mutual-billable maintenance items, except for emergency items, have to be approved by a director before MOD responds.

If the problem involves ants or exterior pathway or carport lighting, residents may contact MOD directly. These problems do not need the prior approval of a director.

# MEETINGS

The Board will permit any Mutual member to speak at any regular Board meeting, special Board meeting or regular or special member meeting.

The Board may establish a reasonable time limit in which an owner may speak.

The Board will only allow comments against the Board which are not slanderous and that are delivered in a non-belligerent manner, so that comments are not only constructive, but also are not threatening or offensive to any person in attendance.

# OCCUPANCY

The Mutual's CC&Rs define who may occupy a manor. If a resident wants to hire a "live-in" employee, they should first contact Member Services, who will provide a copy of the approved procedure and arrange for a pass to be issued. If the third occupant in a manor is a live-in employee (such as a nurse, housekeeper, etc.), they are exempt from payment of the monthly GRF fee for third occupants, since live-in employees may not use the community's recreational facilities.

To remain a qualified senior retirement community, 80% or more of M-22's units must be occupied by at least one person who is at least 55 years old. Information about qualified permanent residents and care providers is available from Member Services. The Mutual asks that all owners/occupants provide the requested information about those residing in manors to ensure that the Mutual's qualification as a senior retirement community is not jeopardized.

# OWNER ACCESS TO BOARD MINUTES

Per California Civil Code §1363, owners may have access to minutes of Board meetings, other than meetings held in executive session, within 30 days of a meeting. Minutes may be reviewed at the Board Office at Gateway Complex.

Owners may have copies of minutes if they reimburse the Mutual for the distribution cost. Owner's written requests for copies of minutes should be sent to the Mutual's Board of Directors at 1001 Golden Rain Road, Walnut Creek, CA 94595.

# PAINTING

Residents may not paint the exterior surfaces of buildings. The maintenance of doors and windows is the owner's responsibility, but their color must be approved by the Mutual. The Mutual may paint these items when it paints the buildings.

Residents may paint the interior of their units without the Mutual's approval.

# PARKING

Except as approved by the Board on a case-by-case basis, trailers, campers, boats, RVs and trucks used for commercial purposes may not be parked on the streets or in the driveways of M-22 except for a 24-hour loading or unloading period. If this rule is violated, the Mutual may assess a \$100 fine for each 24-hour period that the rule is violated.

## PETS

Unless prohibited by the Board, each owner may keep no more than two dogs and/or two cats or any reasonable number of birds, goldfish, turtles, hamsters or other permanently caged animals, provided that they are not kept, bred or maintained for any commercial purposes, and that they are kept under reasonable control at all times. Keeping and controlling pet animals is expressly subject to any controls or prohibitions that may be adopted by the Board.

No pets may be kept in the Mutual that become a nuisance. Pets that are determined by the Board to be noisy or obnoxious are subject to removal from the Mutual.

When pets are outside the manor, they must be on a leash at all times and the resident is responsible for cleaning up if the pet defecates.

# REGULATIONS

Noises, such as stereo, organ, radio, television, piano music, or party conversation are to be kept at a level which will not interfere with or be an annoyance to residents in neighboring manors.

Door-to-door campaigns or other forms of resident canvassing are prohibited, except when authorized by the Board.

No motor vehicle shall be repaired or rebuilt within M-22.

To enforce the Mutual's policies, the Mutual Board may levy a fine, not to exceed \$100 for each offense. If a fine is levied, it may be appealed by the person on whom it was levied at a closed hearing of the Board called for that purpose.

The Golden Rain Foundation prohibits their employees from residing in a Rossmoor Mutual. M-22 prohibits the employment of residents by the Mutual.

# RESALES AND RESALE INSPECTIONS

When notified that a M-22 manor is going to be sold, the Mutual will inspect the unit to determine if the owner has damaged Mutual property or has altered Mutual property without the Board's approval.

If the Mutual's property has been damaged, the owner must repair the damage to the Mutual's satisfaction or disclose to and ensure that the buyer accepts financial responsibility for future maintenance costs.

If there is an unapproved alteration, the owner may:

- Remove the alteration at his/her/their expense and return the area to its original configuration [to the Mutual's satisfaction]; including any upgrades necessary to meet the City of Walnut Creek's building code. The owner is responsible for all costs associated with the removal and restoration.
- 2. Submit an alteration application to the Board for approval (see pages 3-4).

It is the owner's responsibility to fully disclose to the buyer any pertinent information the Mutual or the P/M, as the Mutual's agent, gives to the owner during the resale process.

# SATELLITE DISHES AND TV ANTENNAS

Owners who want to install satellite dishes, TV antennas, wireless cable or any other type of TV or broadcast reception device in the common area or on common area components must submit an alteration application (see pages 3-4) and obtain approval of the DRC and Mutual Board. This requirement also applies to installations on exclusive use common area that is maintained by the Mutual, such as decks and balconies.

To obtain permission to install a satellite dish, antenna, etc., owners must adhere to the following rules:

- 1. Antennas must be installed in a safe manner, not endangering other residents or common area components.
- 2. Owners must accept financial responsibility for maintenance, repair and replacement costs of roofs or other building components affected by the installation.
- 3. If visible from a street or common area, they must be painted to blend into the surrounding area.

# SMOKE DETECTORS

Manors in M-22 will have operable smoke detectors in accordance with the building code requirements in effect when the unit was built, repaired or altered.

The Mutual will periodically inspect smoke detectors, repair them and replace batteries, as needed.

## SOLAR POLICY

## 1. Owner-Initiated Alterations: Solar Energy Systems (SES)

SES (as defined in Section 2 below) may only be installed by owners of a unit in Walnut Creek Mutual Twenty-Two on the roof top of the condominium building in which the unit is located or the adjacent carport or garage roof. No other Common Areas in Walnut Creek Mutual Twenty-Two may be used for SES by individual unit owners.

This Policy is intended to conform with Public Resource Code Section 25982 and Civil Code Sections 714, 714.1 as amended, and 4746. In the event of any conflict between any provision of this Policy and any applicable statute, the terms of the statute shall prevail and supersede any contrary provisions in this Policy. This Policy shall be effective for all new installations on the date adopted and shall supersede all prior Mutual policies and rules pertaining to SES installations.

## 2. Definitions

SES: Any solar collector or other solar energy device whose primary purpose is to provide for the collection, storage (eg. batteries, controllers and fail-over switches), and distribution of solar energy for space heating, space cooling, electric generation, or water heating.

Exclusive Use Common Area: A portion of the Common Area that is set aside for the exclusive use of one or more, but fewer than all of the owners and is a legal accessory to the unit(s), including balconies, patios, garages, carports and some storage spaces that are assigned to the unit. Additionally, the rooftop of a building to which the owner resides, or a garage or carport immediately adjacent to the building may be assigned for exclusive use to the owner for the installation of a roof top SES.

Usable Solar Space: The amount and location of space on a condominium building roof suitable to use for solar panel installations.

Owner/Applicant: The owner of the condominium unit requesting the installation of a SES and any subsequent transferees of that unit.

**MOD**: Mutual Operations Division of the Golden Rain Foundation of Walnut Creek. MOD is the managing agent for the Twenty-Second Walnut Creek Mutual.

#### 3. Availability of Common Area Space

The installation of a SES in or on Common Area roofs is subject to a determination of Usable Solar Space on the condominium roof and allocation of Usable Solar Space for each unit in the condominium building.

The Usable Solar Space shall be calculated by the solar contractor of each Owner/Applicant in the building, and it shall include a calculation of the square footage available for the SES and the allocated portion for each Unit in the condominium building. The Mutual shall not be required to prune or allow pruning or removal of trees and/or shrubs which were planted before the SES was proposed. However, trees or shrubs planted after the installation of the SES may not be allowed to grow so as to cast a shadow greater than ten percent (10%) of the collector absorption area upon that collector's surface at any one time between the hours of 10:00 a.m. and 2:00 p.m. local standard time (California Public Resources Code Section 25982). Pruning needs shall be determined and dictated by the landscape or tree experts of the Mutual.

## 4. Application and Approval Process

The installation of a Solar Energy System on a condominium building roof top results in the exclusive use of a portion of the Common Area by a member. The same review and approval process as for other proposed physical changes to Units or Common Area shall be followed, except for project owners' vote of approval and other certain modifications as set forth herein. Alteration permit procedures are more fully set forth in Mutual 22 Policies on page 5 (Alteration Approval Procedure).

(A) Indemnification and Maintenance Agreement. As a condition of approval of installation of any SES within the Common Area, the applicant shall execute a separate "Maintenance and Indemnity Agreement" acknowledging that he or she has read and understands this Policy and representing that the proposed SES, its installation and maintenance shall comply fully with this Policy, and further agreeing to indemnify and hold harmless the Mutual, Golden Rain Foundation of Walnut Creek and their respective officers, directors, employees and members from and against any and all claims, allegations, litigation, arbitration or judgments resulting in whole or in part from the installation, maintenance or removal of the SES, substantially in the form attached to this

Policy (EXHIBIT A).

(B) Notification to Neighbors. As required by Civil Code 714.1, Sec. 4746, the Owner/Applicant shall notify each owner of a Unit in the building on which the installation will be located (i.e., those under the same common roof) and the Owner/Applicant shall certify in the application the names and addresses of those notified and the date of the notification. This will be done by the attached form to this Policy (EXHIBIT D) or copies of certified return letter receipts from the Post Office.

(C) District Director's Review. The application will be prepared with the assistance of the MOD Alterations Department and then submitted to the District Director for preliminary review. The Director may suggest reasonable restrictions on the installation but may not disapprove the installation.

(D) Proof of \$1 Million Liability Insurance Policy. The Applicant will include proof of having a homeowner liability insurance policy providing \$1 million in coverage which includes Walnut Creek Mutual Twenty-Two named as additionally insured under the Applicant's homeowner liability insurance policy providing \$1 million in coverage with a right of notice of cancellation. The Applicant must renew this liability insurance annually and provide evidence of annual renewal to MOD.

(E) Permit Review and Approval. The Mutual Alteration Permit Review Committee shall review the application for installation of a Solar Energy System to determine whether or not all of the items required on the Solar Installation Checklist Addendum (EXHIBIT B) have been included and may offer recommendations, if any, for additional reasonable restrictions within limits prescribed in Civil Code Section 714. However, no application for installation of a Solar Energy System may be approved or denied by the Permit Review Committee; the Board alone has the authority to approve such applications.

(F) City of Walnut Creek Permits. The applicant shall provide satisfactory evidence of compliance with requirements of the City of Walnut Creek and its permits.

(G) Board Review of Application Decision. Any decision by the Board on a proposed Solar Energy System installation must be in writing and, if the proposed Solar Energy System is disapproved, the written decision shall include an explanation of why the application was disapproved. As provided by Civil Code section 714, an application for the

installation of a Solar Energy System that is not denied in writing within forty-five (45) days from the date of receipt of the application by the Mutual shall be deemed approved, unless that delay is a result of a reasonable request for additional information.

#### 5. General Installation Requirements

The following installation conditions shall govern the installation of Owner/Applicant initiated installation of Solar Energy Systems:

(A) All installations of Solar Energy Systems shall be completed so as not to materially harm or damage common elements of the Mutual, or any other individual Unit or Exclusive Use Common Area, void any warranties held by the Mutual or other owners and/or impair the integrity of a building or structure. The applicant will be responsible for learning the status of the roof warranty from MOD and responsible for following MOD instructions to protect the warranty.

(B) All portions of a Solar Energy System shall be secured in a manner which does not jeopardize the safety or soundness of any structure and/or the safety of any person within the Project. All solar energy systems shall have non glare black panels installed flush to the roof.

(C) There shall be no penetrations into building structures, not limited to walls and roofs, unless it is absolutely necessary for the installation and operation of the system and/or to avoid an unreasonable increase in the cost of the installation.

- (i) Any penetrations for wiring or piping for a Solar Energy System shall be properly sealed and waterproofed in accordance with industry standards and building codes in order to prevent moisture penetration and resulting structural damage.
- (ii) For installations on Duro-Last® surfaces (carport roofs), a Duro-Last certified roofing company, preferably the company that installed the current roof, must be contracted with to reseal the penetrations and the Duro-Last manufacturer must recertify the warranty. A new certificate of warranty must be provided to MOD prior to project completion.

(D) The Owner/Applicant installing the Solar Energy System shall be responsible for any damage to building elements, Unit interiors or personal property caused by such penetrations even if the Mutual has primary maintenance responsibility for such elements under the governing documents of the Mutual.

## 6. Installation by Commercial Installers

(A) Installation shall only be by a licensed and properly insured installer knowledgeable in the installation of Solar Energy Systems. Prior to installation, the installer shall have insurance coverage that meets the following minimums:

- (i) Worker's Compensation with minimum coverage required by California law; and
- (ii) Contractor's General Liability (including completed operations) with policy limits of at least \$1,000,000.00.

The installer must, prior to installation, provide to the Mutual copies of certificates of insurance for the above policies and endorsements which name the Owner/Applicant and the Mutual as additional insureds.

(B) The SES Provider must utilize only the components agreed upon by the Board for all installations to maintain uniformity of all installations within the Mutual. These include:

- (i) Only non-glare, black solar panels and black frames will be approved.
- (ii) Adherence to the distributive solar generating allotment of roof space for the project as plotted in the solar site survey.

(iii)Duration of installation project must be specified and adhered to.

## 7. Safety

(A) Solar Energy Systems shall be installed and secured in compliance with manufacturer's instructions and all City of Walnut Creek, State of California and Federal ordinances, regulations, and laws.

(B) A Solar Energy System for heating water shall be certified as to all system components and the installation thereof by the Solar Rating & Certification Corporation<sup>™</sup> or

other nationally recognized certification agency.

(C) A Solar Energy System for producing electricity shall also meet all applicable safety and performance standards established by the National Electrical Code, the Institute of Electrical and Electronic Engineers (IEEE) and accredited testing laboratories such as Underwriters Laboratories (UL<sup>™</sup>) and, where applicable, rules of the Public Utilities Commission regarding safety and reliability.

(D) To ensure the safety of individuals and allow safe access to the physical plant of the Mutual, Solar Energy Systems shall not obstruct access to or from any Unit, walkway, or ingress or egress into any area of the Project.

(E) In approving the installation of any Solar Energy System, the Board is entitled to rely upon the representation of the Owner/Applicant or his or her contractor that the system fully complies with the safety criteria set forth in this Policy. Should the Board later determine that the equipment is not in conformance with such criteria, the Board may require the Owner/Applicant to remove the Solar Energy System or modify it so that it is in compliance with such criteria.

#### 8. Maintenance

(A) Owner/Applicant of a Solar Energy System is solely responsible for all associated costs, including but not limited to: replacement, repair, maintenance, moving and/or removal of the Solar Energy System or any of its components; repair and/or replacement of any property damaged by the installation, maintenance and/or use of the Solar Energy System; payment of any medical expenses incurred by persons injured by the installation, maintenance and/or restoration of Solar Energy System sites to their original condition after removal.

(B) Owner/Applicant shall not permit his or her Solar Energy System to become a hazard or fall into disrepair. Owner/Applicant shall be responsible for correction of any safety hazards and Solar Energy System repair and/or replacement. Owner/Applicant shall be responsible for the cost of repainting or replacement of the visible ancillary components of the Solar Energy System, such as conduits, plumbing and supports, if deterioration occurs, whether performed by the Mutual or outside contractor.

(C) Owner/Applicant shall be responsible for any increased costs incurred by the

Mutual in maintaining or repairing the Common Area or those portions of a Unit or Exclusive Use Common Area which the Association is responsible under the Governing Documents for maintaining or repairing which are caused by the presence of a Solar Energy System on the Common Area.

(D) If it is necessary to temporarily remove a Solar Energy System or some of its components so that the Mutual may perform required maintenance or repairs to the Common Area, the Owner/Applicant of the Solar Energy System shall be responsible, at his or her sole expense, for removing and reinstalling the system after the maintenance or repair is completed. Unless there is an emergency, notices to the Owner/Applicant regarding removal shall be in writing sent by certified mail at least fifteen (15) days prior to the date removal is required. If the Owner/Applicant fails to remove a Solar Energy System or a system component when requested to permit necessary maintenance or repairs, the Mutual may remove the system or component and charge the cost of such removal to the Owner/Applicant. So long as the Mutual uses reasonable care in removing and reinstalling the Solar Energy System or any component thereof, the Mutual shall not be responsible for any damage caused to the system or component by such removal or reinstallation.

## 9. Resale or Transfer of Owner's Unit

Upon resale or transfer of any Owner/Applicant's interest in his or her Unit which has a permitted Solar Energy System, the buyer or transferee (as the case may be) shall assume in writing all of the Owner/Applicant's duties and responsibilities as outlined in this Policy 61.0 and shall execute an additional Maintenance and Indemnity Agreement prior to close of escrow.

#### 10. Removal of Solar Energy System

If a buyer or a transferee does not agree in writing to assume responsibility for the Solar Energy System, the Owner/Applicant must remove the Solar Energy System and restore the area where the Solar Energy System had been located which shall be in accordance with the Removal Procedures attached hereto as EXHIBIT D. Should an Owner/Applicant fail to remove the Solar Energy System when required, the Mutual may remove the Solar Energy System at the Owner/Applicant's expense.

# Twenty-Second Walnut Creek Mutual Solar Energy Systems Policy MAINTENANCE AND INDEMNITY AGREEMENT

Ref. Exhibit A, Solar Energy Systems Policy

I/We (name) \_\_\_\_\_\_

Owner(s) of the condominium unit at (address)

\_\_\_\_\_\_, Walnut Creek, CA 94595 (collectively, the "Undersigned") in consideration of the approval of Twenty-Second Walnut Creek Mutual (the "Mutual"), a California nonprofit mutual benefit corporation, of my/our application to allow the installation of a solar energy system in the common area of the building located at \_\_\_\_\_\_\_in Project

\_\_\_\_\_, I/we acknowledge that I/we have read Twenty-Second Walnut Creek Mutual's Owner-Initiated Alterations, Solar Energy System Policy, understand its contents and agree as follows:

1. The proposed solar energy system shall be installed and maintained in full compliance with the Policy and Alteration Permit #\_\_\_\_\_that has been issued by the Mutual for this installation and the Undersigned agree to comply with all terms and conditions set forth in the Policy and Alteration Permit #\_\_\_\_\_.

2. I/We shall indemnify and hold harmless Twenty-Second Walnut Creek Mutual and its several condominium projects, Golden Rain Foundation of Walnut Creek, and their respective officers, directors, employees, agents, and members, and their respective successors and assigns (hereinafter "Indemnitees," from and against any and all claims, liability, loss, or damage arising from suits, losses, costs, liabilities, interest, attorney's fees, including but not limited to any such fees and expenses incurred in enforcing this Indemnity Agreement (collectively "Damages) resulting from, arising out of or in any connected with the installation, maintenance, operation or removal of the solar energy system described in Alteration Permit #\_\_\_\_\_.

3. The planned solar energy system under Alteration Permit #\_\_\_\_\_ shall be installed on the common-area roof of the building at \_\_\_\_\_\_, Walnut Creek, CA

94595 in the manner and location approved by the Mutual, which roof is defined under the Declaration of Covenants, Conditions and Restrictions ("CC&R's") of Project \_\_\_\_\_ to be part of the Project's common area.

4. Should the Undersigned sell the unit, the transferee shall accept in writing the obligations under this agreement or the Undersigned agrees to remove the installation at its own cost and restore the common area to its original condition and in compliance with Policy 61.0.

5. Should the Undersigned fail to meet its obligation to defend and/or indemnify and save harmless in accordance with this agreement, then in such case Indemnitee shall have full right to defend, pay or settle said claim on their own behalf with or without notice to the Undersigned for all fees, costs and payments made or agreed to be paid to discharge said claim.

6. In the event of enforcement of said maintenance and indemnification obligations as set forth herein, the Undersigned agrees to pay all reasonable attorneys' fees necessary to enforce said maintenance and indemnification obligations.

THIS AGREEMENT SHALL BE UNLIMITED AS TO AMOUNT OR DURATION and shall be binding upon and inure to the benefit of the parties, their respective successors, assigns, personal agents and representatives.

SIGNED this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_ at \_\_\_\_\_ by all owners of the condominium unit making application for the installation of a solar energy system, as follows:

Name of	Owner:	

By (signature):		
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Name of Owner:		
Dy (cignoture)		

Ву	(signature):	(nature):			
-					
N .					

Name of	Owner:	

By (signature):\_\_\_\_\_

Adopted March 26, 2021

## Twenty-Second Walnut Creek Mutual

Solar Energy Systems Policy

# SOLAR INSTALLATION CHECKLIST ADDENDUM

Ref: Exhibit B, Solar Energy Systems Policy

Documents required to be attached to application:

A. Manufacturer's spec sheet of solar panels (similar to Sun Power X20-250-BLK BC); only nonglare black panels will be approved

- B. Survey of usable solar roof area showing dimensions and placement of installation
- C. Engineering drawings of proposed installation with placement of panels flush to roof as high as practical to roof ridge
- D. Dimensioned plans showing location of the following:
- (1) Solar panels
- (2) Routing of electrical/plumbing lines
- (3) Placement of sub-panels within Unit

E. Detailed engineering drawings showing roof penetrations for the following:

- (1) Electrical/plumbing lines and flashing
- (2) Attachment of panels
- (3) Method of affixing panel brackets and flashing to roof

F. Proof of liability insurance coverage, to be renewed annually

G. Solar installation warranty; minimum 10-year warranty on installation workmanship

H. For roofs that have an existing warranty, written approval by Mutual's roofing contractor or roofing consultant of roof penetrations.

I. Final inspection checklist:

(1) Visible ancillary components, such as conduits, plumbing and supports painted to match exterior of adjacent structures (unless such painting would void a manufacturer's warranty).

(2) Solar panels mounted flush with roof surface, with all roof top installations blending into the roof color as much as possible.

J. Proof of Notification of owners of condos in the same building

# Twenty-Second Walnut Creek Mutual Solar Energy Systems Policy SOLAR ENERGY SYSTEM REMOVAL ADDENDUM

## Ref: Exhibit C, Solar Energy Systems Policy

When it is necessary to remove solar energy systems from Twenty-Second Mutual roof tops, the building structure should be returned to its pre-solar installation condition, as follows:

1. Owner of installation shall obtain an alteration permit for removal. This assures that the work is done by a licensed contractor with appropriate insurance, and in accordance with all permits and legal requirements.

2. Obtain Walnut Creek city permit (if required).

3. After removal of the solar energy system, remove roofing and plywood in areas previously covered by the panels, if required by Twenty-Second Mutual's Building Maintenance Manager.

4. If deemed necessary by Twenty-Second Walnut Creek Mutual, install new roofing system matching the pre-existing roofing design, although color match may not be possible.

5. Patch all holes in the interior ceiling, if deemed necessary by the Mutual, and other penetrations where solar panel appurtenances were installed.

6. Inspect exterior of structure, utility/meter closets and electrical panels for penetrations and repair them.

7. Properly dispose of all materials outside Rossmoor.

8. All work shall be done to the satisfaction of Twenty-Second Walnut Creek Mutual.

# Twenty-Second Walnut Creek Mutual

Solar Energy Systems Policy

OWNER	NOTIFICATION	FORM
	NOTITIOATION	

Ref: Exhibit D, Solar Energy Policy	
1. Name of Applicant:	
2. Date of Request:	
3. Notification of each owner of condo	ɔ in building
at:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
Name:	Address:
Signature:	
No explication way be denied because	a of chiestians by a naighbor but commonte may b

No application may be denied because of objections by a neighbor, but comments may be used by the Mutual in establishing any reasonable restriction on the installment.

## VOTING AND ELECTION RULES

## 1. General.

1.1 These Rules are intended to comply with Civil Code sections 5100 through 5130 and shall apply to Member voting: (1) to elect or remove Members of the Board of Directors; (2) regarding assessments; (3) regarding amendments to the governing documents; (4) regarding the granting of exclusive use of common area property; and (5) at the discretion of the Board of Directors, regarding any other matter that may be the subject of a vote of Mutual Members. These Rules shall become effective on December 31, 2019.

1.2 As used in these Rules, "general notice" means providing notice by one or more of the following methods: any method provided for delivery of an individual notice pursuant to Civil Code section 4040; inclusion in a billing statement, newsletter, or other document; posting the printed document in a prominent location that is accessible to all Members, if the location has been designated for the posting of general notices by the Mutual in the annual policy statement (e.g., on the bulletin board in the Gateway Administration Center); if the Mutual broadcasts television programming on GRF-owned Rossmoor Channel 28 for the purpose of distributing information on Mutual business to its Members, by inclusion in the programming.

## 2. Access to Mutual Media and Facilities.

2.1 No candidate or Mutual Member advocating a point of view for purposes related to an election covered by these Rules shall be allowed access to any form of Mutual media including, but not limited to, newsletters, common area bulletin board, internet website, social media pages or television programming after written ballots are distributed as specified in Section 7.1 until the conclusion of the election. "Mutual media" shall not include correspondence to the Members via first-class mail, personal delivery, or email. For purposes of this section, "advocacy" shall not include the following: (1) "get out the vote" efforts or publication of communications in any format which are solely for the

purpose of encouraging Members to timely return ballots to the Inspector(s) of Elections for tabulation; (2) descriptions of the purpose and effect of a proposed rule change pursuant to Civil Code section 4360; or (3) a factual summary of significant changes to the governing documents accompanying the text of a proposed amendment pursuant to Civil Code section 5115(e).

2.2 "Equal access" shall mean, for written statements on any platform, publication of written statements not to exceed a predetermined number of words and, for broadcast statements on any platform, including GRF-owned Rossmoor Channel 28, broadcast statements not to exceed a predetermined length of time. The Board may require that broadcast statements be pre-recorded in order to comply with the predetermined time limit. The

Board shall not edit or redact any statement, and shall not be required to publish any statement, written or broadcast, which exceeds the predetermined word or time limit.

2.3 The Mutual shall not be responsible or liable for the content of any statement published pursuant to the "equal access" rules. The author or proponent of any statement or point of view shall be solely responsible and liable for the content of their statements. All statements published in Mutual media pursuant to the "equal access" rules must identify the author or proponent, which author or proponent must be a Mutual Member to be eligible to publish in Mutual media. Anonymous statements will not be accepted or published.

2.4 If the Mutual uses Mutual media to advocate for a particular position (excepting "get out the vote" activities as described above) regarding an election of Directors to the Board, then it shall make the same media in a comparable format (but not necessarily contemporaneously) available to all candidates to allow advocacy by the candidate(s) regarding the Mutual position. Additionally, the Board may, but is not required to, generally make Mutual media (i.e., posting on the Mutual's official bulletin board, official website,

broadcasting via GRF-owned Rossmoor Channel 28 or other television or internet video channel, newsletter, or other notices mailed or delivered by the Mutual to the owners of the Units) available to candidates running for election to the Board for purposes that are reasonably related to the election in which that candidate is running. If the Board allows such general access to Mutual media, then all candidates shall be allowed equal access to the same media.

2.5 If the Mutual uses Mutual media to advocate for a particular position (excepting "get out the vote" activities as described above) regarding any other matter, then it shall make the same media in a comparable format (but not necessarily contemporaneously) available to Members advocating a point of view. Additionally, the Board may, but is not required to, generally make Mutual media (i.e., posting on the Mutual's official bulletin board, official website, broadcasting via GRF-owned Rossmoor Channel 28 or other television or internet video channel, newsletter, or other notices mailed or delivered by the Mutual to the owners of the Units) available to Members for purposes that are reasonably related to the election in which the Mutual advocated a position.

2.6 For each election of Directors, the Mutual may, but is not required to, schedule one "Meet the Candidates" town hall meeting at GRF or Mutual common area meeting space where each nominated candidate may attend and speak to any Mutual Members choosing to attend according to guidelines which may be established by the Board of Directors.

2.7 For each other election subject to these Rules, the Mutual may schedule one informational meeting at GRF or Mutual common area meeting space at which any Member advocating a point of view which is the subject of a pending election may attend and address the attendees according to guidelines which may be established by the Board of Directors.

2.8 With the exception of refreshments which may be provided at the above assemblies, no Mutual funds shall be used for campaign purposes in connection with any election which is subject to these Rules.

2.9 The Board shall ensure that all candidates for election to the Board are given access to common area meeting space, at no cost, for purposes related to their campaigns.

2.10 Whenever the Board places a matter before the Members which requires Member approval, the Board shall ensure that Members advocating a point of view on the matter are given access to common area meeting space, at no cost, for purposes reasonably related to advocating their point of view, whether or not they agree with the point of view advocated by the Board on the matter at issue.

3. Qualifications of Candidates.

3.1 Consistent with Civil Code section 5105(b), candidates for the Board of Directors must meet qualifications as set forth hereafter.

3.1.1 Be a Member of the Mutual prior to the close of nominations;

3.1.2 Be current in all regular and special assessment payments, to the extent that the Bylaws hold current directors to the same standard;

3.1.3 Not have a past criminal conviction that would either (a) prevent the Mutual from purchasing the fidelity bond coverage required by Civil Code section 5806 should the person be elected, or (b) terminate the Mutual's existing fidelity bond coverage as to that person should that person be elected; and

3.1.4 No more than one (1) Owner of any particular Unit may serve on the Board at the same time.

## 4. Nomination of Candidates.

4.1 To the extent not in conflict with Civil Code sections 5100 and 5105, candidates for the Board of Directors shall be nominated as set forth hereafter.

4.1.1 At least 30 days before any deadline for submitting a nomination, the Mutual shall provide general notice of the procedure and deadline for submitting a nomination and shall give all Members an opportunity to nominate themselves as candidates for the Board of Directors.

4.1.2 Interested persons must inform the Mutual's managing agent or Board of Directors in writing of their request to be a candidate for the Board of Directors (self-nomination). Any self-nominated candidate must disclose a past criminal conviction that would either prevent the Mutual from purchasing the fidelity bond coverage required by Civil Code section 5806 should the person be elected or terminate the Mutual's existing fidelity bond coverage as to that person should that candidate be elected to the Board.

4.1.3 Nominations for candidates wishing to be included on the mailed ballots shall close on the date established by the Mutual. All nominations to be included in the written ballot must be in writing and delivered to the Mutual by the deadline established by the Mutual, which deadline shall be in advance of the date on which the ballots are mailed.

4.1.4 The Mutual shall review all persons so responding for compliance with the qualifications identified in Section 3 of these Rules.

4.1.5 All qualified persons who timely respond to the Mutual's solicitation shall be candidates for the Board of Directors at the next election.

4.1.6 The Mutual shall provide general notice of the following at least 30 days before the ballots are distributed:

a. The date and time by which, and the physical address where, ballots are to be returned by mail or handed to the Inspector(s) of Elections;

b. The date, time and location of the meeting at which ballots will be counted; and

c. In an election of Directors, the list of all candidates' names that will appear on the ballot (i.e., the candidate registration list).

4.1.7 The Mutual shall permit Members to verify or correct, by providing documentary evidence (including, but not limited to, a grant deed or general power of attorney) satisfactory to the Inspector(s) of Elections, the accuracy of their individual information on the candidate registration list (as applicable) and the voter list. The voter list shall include the voter/Member's name, voting power, and either the physical address of the voter's (a) Unit, or (b) parcel number, or (c) both, and the mailing address for the ballot if it differs from the physical address of the separate interest or if only the parcel number is used.

5. Inspector(s) of Elections.

5.1 The Board shall appoint one or three Inspector(s) of Elections who shall perform all functions required by Civil Code sections 5105 and 5110, including:

5.1.1 Determine the number of Members entitled to vote and the voting power of each;

5.1.2 Determine the authenticity, validity and effect of proxies, if any;

5.1.3 Receive and be the custodian of ballots, and direct the location to which ballots shall be sent until tabulated by the Inspector(s) of Elections;

5.1.4 Correct errors or omissions on the candidate registration list (if any) and/or voting list within two business days of the errors or omissions being reported, with receipt of satisfactory documentary evidence;

5.1.5 Hear and determine all challenges and questions in any way arising out of or in connection with the right to vote;

5.1.6 Count and tabulate all votes;

5.1.7 Determine when the polls shall close, with the discretion to extend the deadline for voting as necessary;

5.1.8 Determine the results of the election; and

5.1.9 Report the results of the election to the Board of Directors.

5.2 Eligible Inspectors of Elections may include:

5.2.1 Any Mutual Members who are not Members of or candidates for the Board of Directors nor relatives of Members or candidates for the Board of Directors; and

5.2.2 An independent third party who is not currently employed or under contract to the Mutual for any compensable services other than serving as an Inspector of Elections.

5.3 The Mutual may, at the discretion of the Board of Directors, provide reasonable compensation to the Inspector(s) of Elections.

5.4 The Inspector(s) of Elections may appoint and oversee additional persons to verify signatures and to count and tabulate votes as the Inspector(s) deem appropriate, provided

that the appointed persons would themselves be eligible to serve as Inspector(s) of Elections pursuant to Section 5.2, above.

6. Voting Rights.

6.1 Each Mutual Member shall be entitled to a single vote with regard to each matter that is the subject of a pending election. For purposes of these Rules, therefore, all record owners of a single Unit shall collectively constitute one "Mutual Member." In an election of Directors, each Mutual Member shall be entitled to cast the number of votes equal to the number of Directors to be elected. However, cumulative voting is not permitted. Write-in candidates are not permitted in an election of Directors.

6.2 A Member shall not be denied a ballot for any reason other than not being a Member at the time when ballots are distributed.

6.3 A ballot may not be denied to a person with general power of attorney for a Member and a ballot of a person with general power of attorney for a Member must be counted if returned in a timely manner (i.e., by the ballot return deadline).

6.4 The voting period will run from the date on which ballots are distributed (as specified in Section 7.1, below) until the polls are closed.

# 7. Voting Procedures.

7.1 Mailing of voting packets. At least 30 days before the election, one voting packet shall be delivered to each Mutual Member. Each packet shall contain the following:

7.1.1 The ballot or ballots;

7.1.2 Two sealable envelopes. The smaller (inner) envelope shall have no markings identifying the voter. The larger (outer) envelope shall be pre-addressed to the Inspector(s) of Elections, Walnut Creek Mutual No. Twenty-Two. The upper left corner of the larger envelope shall contain the Member's name, address, and Unit number that entitles the Member to vote (or provide spaces to fill in such information) and provide a place for the Member's signature;

7.1.3 Instructions on how to use the two-envelope system; and

7.1.4 Notice of the date, time and location of the meeting of the Board or Members at which the ballots will be opened and tabulated.

7.1.5 A copy of these Voting and Election Rules (via individual delivery or posting to an internet website and including the corresponding website address on the ballot together with the phrase, in at least 12-point font: "The rules governing this election may be found here: rossmoor.com website.").

7.2 Ballot content. Each ballot shall contain the following:

7.2.1 In an election of Directors, each candidate's name listed alphabetically;

7.2.2 The identification of any other matter that is the subject of a pending Member vote;

7.2.3 A statement of when ballots must be returned by mail or hand delivery.

7.3 Receipt of ballots.

7.3.1 All ballots shall be received by the Inspector(s) of Elections at locations as specified by the Inspector(s) of Elections.

7.3.2 If so directed by the Inspector(s) of Elections, the Mutual's management staff shall maintain a log of all ballot envelopes received, noting whether the outer envelopes were signed or unsigned. The Inspector(s) of Elections may contact Members who return unsigned envelopes and make arrangements for Members to sign the envelopes prior to the date that the ballots are opened and tabulated.

7.3.3 Once a ballot has been received by the Inspector(s) of Elections, it may not be revoked. A ballot shall be considered received when the voting packet envelope (the outer envelope containing the inner envelope containing the ballot) has been received by the Inspector(s) of Elections.

7.3.4 Each ballot received by the Inspector(s) of Elections shall be treated as a Member present at a meeting for purposes of establishing a quorum if a quorum is required by the governing documents or California law to conclude the election.

7.3.5 The sealed ballots, signed outer voter envelopes, voter list, proxies, and (if applicable) candidate registration list (collectively, the "Mutual election materials") shall at all times be in the custody of the Inspector(s) of Elections or at a location designated by the Inspector(s) until after the tabulation of the vote at a properly noticed, open meeting of the Members or the Board of Directors, and until the time allowed by Civil Code section 5145 for challenging the election has expired (i.e., one (1) year after the election), at which time custody shall be transferred to the Mutual.

7.4 Proxies.

7.4.1 The Mutual shall have the option, but shall not be obligated, to distribute proxies for any election covered by these Rules. If the Mutual distributes a proxy form, any instruction given in that proxy directing the manner in which the proxy holder is to vote shall be set forth on a separate page of the proxy that can be detached and given to the proxy holder

to retain. The proxy holder may then cast the Member's vote by secret ballot which will be provided by the Inspector(s) of Elections upon presentation of the proxy.

7.4.2 If a Member attempts to use a proxy, any instruction given in that proxy directing the manner in which the proxy holder is to vote should be set forth on a separate page of the proxy that can be detached and given to the proxy holder to retain. The proxy holder may then cast the Member's vote by secret ballot which will be provided by the Inspector(s) of Elections upon presentation of the proxy.

7.4.3 In the event the Mutual's Bylaws are amended to prohibit voting by proxy in connection with votes of the Members and/or Member meetings, voting by proxy shall not be permitted.

7.5 Election by acclamation. Unless prohibited by the Bylaws, if, as of the published deadline for nominations, the number of qualified candidates nominated does not exceed the number of Directors to be elected, then the individuals nominated and qualified to be elected may be declared elected on a date determined by the Board and/or the Inspector(s) of Elections, in which case written notice of the election results shall be given to the Members.

#### 8. Tabulation of Ballots.

8.1 The voting packet envelopes shall be opened by the Inspector(s) of Elections after the close of the of the polls which shall be determined by the Inspector(s). The Inspector(s) of Elections, or their designees, may verify the Member's information and signature on the outer envelope prior to the opening and tabulation of ballots.

8.2 The voting packet envelopes shall be opened and the ballots tabulated by the Inspector(s) of Elections in public at a properly noticed, open meeting of the Members or of the Board of Directors.

8.3 Any candidate or other Member of the Mutual may witness the counting and tabulation of the ballot. However, no Mutual Member or candidate shall communicate with the Inspector(s) during the tabulation process, and all Members and candidates must remain at least five feet away from the counting area. The Inspector(s) of Elections may cause the removal of any observer who interferes with or disrupts the counting or tabulation process.

8.4 At the meeting at which ballots are to be opened and tabulated, the Inspector(s) of Elections may announce to the Members present those Members who neglected to sign the outer envelope and provide an opportunity for those Members to sign the outer envelope prior to tabulation of the ballots.

8.5 In the event there is a tie between candidates for the last open position on the Board, a runoff election shall be conducted via secret written ballot in accordance with these Rules. Under these circumstances, the procedures set forth above regarding the nomination of candidates shall not apply.

8.6 The results of the election shall be promptly reported to the Board of Directors and shall be recorded in the minutes of the next meeting of the Board of Directors.

9.Additional Procedures.

9.1 The Board of Directors shall give general notice of the tabulated results of the electionwithin 15 days by a communication directed to all Members.

9.2 One year after the conclusion of the election, the Inspector(s) of Elections shall transfer custody of all ballots, signed outer voter envelopes, voter list, proxies and (if applicable) candidate registration list ("Mutual election materials") to the Mutual; the Mutual shall maintain the Mutual election materials for an additional two (2) years.

9.3 In the event of a re-count or challenge, the Inspector(s) of Elections shall, upon written request, make the Mutual election materials available for inspection by the challenging Mutual Member or its authorized representative. Outer voter envelopes may be inspected but may not be copied. The Mutual shall be entitled to redact the address of any Member on the voter list who has opted out of the membership list and the voter list. Any re-count shall be conducted in a manner designed to preserve the confidentiality of the vote.

Adopted on December 17, 2019 by the Board of Directors

# WORK SITE RULES

The following rules apply to contractors and other service providers employed by residents. Contractors should be made aware of these rules by residents before they submit an estimate for a job. Any exceptions to these rules require the authorization of a mutual director.

- 1. Normal work hours are 8:00 AM to 5:00 PM; operating noisy equipment or doing other work that disturbs neighbors outside these hours is not permitted.
- 2. Building utilities may not be interrupted without permission from a mutual director.
- 3. Walkways and stairways must be kept clear.
- 4. All job debris must be removed daily, and the common area swept clean; do not discard any waste in the mutual's trash containers.
- 5. Park vehicles in marked parking areas; do not block garage doors.
- 6. Neither put nor store materials in common area or parking spaces.
- Protect landscaping and paint finishes from all work activities; report any damage to a mutual director.
- 8. Do not operate radios, etc., so they can be heard outside a manor.

Appendix A

# WALNUT CREEK MUTUAL NO. TWENTY-TWO MAINTENANCE AND REPAIR GUIDELINES

Adopted: March 7, 2001

Revised: June 1, 2009; June 13, 2016

Mutual Responsibility	Resident Responsibility
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Appliances: Dishwashers, Refrigerators, Disposals, Ranges, Ovens, Vents, Hoods, Water Heaters, Fireplaces, etc.	
	All appliances are the owner's property; all maintenance and repair is the owner's responsibility

Mutual Responsibility	Resident Responsibility
Carpentry	
Repairs due to building movement	· Repair/adjust exterior doors,
	including front entrance doors
<u>N.B.</u>	· Repair/replace doorbell
All buildings with cement slab floors are	Repair/replace weather stripping
subject to a normal amount of	on exterior doors and windows
expansion and retraction due to	Repair/replace exterior door locks
weather changes and the passage of	<ul> <li>Repair/replace interior doors and</li> </ul>
time. This movement may cause	hardware
cabinet doors to stick, closet doors to	<ul> <li>Repair/replace windows, window</li> </ul>
malfunction and walls to be less than	panes and screens
plumb. This type of damage is	Repair/replace storm doors
considered normal wear and tear and	$\cdot$ Repair/replace sliding doors and
the Mutual is not responsible for its	screens
repair or maintenance.	<ul> <li>Repair/replace glass in shower</li> </ul>
	doors
Significant vertical or lateral building	<ul> <li>Repair/replace loose or broken</li> </ul>
movement caused by foundation	interior base molding, casing, trim,
failure, ground movement or other	etc.
similar extraordinary events, may cause	<ul> <li>Repair/replace floor covering</li> </ul>
damage that the Mutual would be	<ul> <li>Repair/replace cabinets and</li> </ul>
responsible to repair. The Mutual will	components
determine this on a case-by-case basis.	Repair plaster cracks resulting from
	drying, shrinkage, etc.

Mutual Responsibility	Resident Responsibility
Electrical (Wiring	and Components)
· Replace exterior and interior circuit	Replace bathroom fan motor
breaker panels, except when such	and/or heating elements
repair or replacement is done to	· Repair/replace electrical cords and
accommodate an Electric Vehicle	plugs (standard appliances)
Charging Station (EVCS) or the	Clean bathroom fans and ducts,
charging of electric or hybrid	kitchen fans and ducts, and dryer
vehicles.	fans and ducts
· Repair/replace exterior duplex	Replace interior wall switches or
outlets, including carports, except	duplex outlets
when such repair or replacement is	Repair exterior lighting fixtures
done to accommodate an Electric	controlled by an interior switch
Vehicle Charging Stating (EVCS) or	<ul> <li>Replace interior light bulbs,</li> </ul>
the charging of electric or hybrid	fluorescent tubes, and ballasts
vehicles.	Repair/replace telephone wiring
$\cdot$ Repair, reset, tighten, or replace	from the user interface device (UID)
exterior and interior circuit breakers	into the unit
or electrical panels, except when	· Repair/replace cable TV wiring
such repair, resetting, tightening or	· Repairs required because of
replacement is done to	resident negligence, act, or
accommodate an Electric Vehicle	omissions.
Charging Station 9EVCS) or the	Any electrical work done to
charging of electric or hybrid	accommodate an Electric Vehicle
vehicles.	Charging Station (EVSC) or the
· Repair electrical wiring in walls and	charging of electric or hybrid

Mutual Responsibility	Resident Responsibility
attic, including doorbell wiring	vehicles.

Resident Responsibility
Air Conditioning Systems
Air conditioners, furnaces and heat
pumps are the owner's property; all
cleaning, maintenance, adjustments,
lubrication, repair and replacement is
the owner's responsibility

Mutual Responsibility	Resident Responsibility

Landscaping in the Common Area	
Maintenance of turf areas, ground cover, shrubs, trees, irrigation system and surface drainage	Tree removal at request of and for sole benefit of a resident. Requires approval of the Board, affected neighbors and, if required, City of Walnut Creek

Mutual Responsibility	Resident Responsibility
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Mutual Responsibility	Resident Responsibility
Pest Control (Inc	cluding Termites)
Interior of buildings to control	
rodents, ants and other insects	
<ul> <li>Exterior of buildings, in walls and</li> </ul>	
attics, includes control of weeds,	
plant diseases, rodents, ants and	
other insects	
<ul> <li>Inspection and treatment for wood-</li> </ul>	
eating insects	

Mutual Responsibility	Resident Responsibility
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Plumbing	
<ul> <li>Repair leaks or remove stoppages within the wall or attic before the pipe penetrates the surface of the interior wall</li> <li>Repair/replace outside faucets</li> <li>Adjust building water pressure regulator</li> <li>Remove debris from water supply lines, valves and aerators</li> <li>Install relief valves ("beehives") in waste line</li> </ul>	<ul> <li>Repair leaks or clear stoppages inside the manor from the point where the pipe leaves the drywall and enters the room</li> <li>Repair/replace/adjust toilet seats, tank, bowl, valves, etc.</li> <li>Repair/replace cracked, crazed, chipped or rusted sinks/basins/tubs/shower pans</li> <li>Repair/replace traps, pipes, faucets, baskets, seals, etc.</li> <li>Repair/replace/clean bathtub and sink stoppers or components</li> <li>Repair/replace kitchen sink, soap dispenser or components</li> <li>Re-caulk/re-grout bathtub/sink/shower door frames and tracks</li> <li>Repair/replace water filters</li> </ul>

Mutual Responsibility	Resident Responsibility
Roofs	
Replacement and repair of roofs	<ul> <li>Replacement and repair of</li> </ul>
Replacement and repair of	alteration roofs, gutters and
gutters and downspouts, except	downspouts for which the
those on alterations for which	resident has retained
resident has retained	[maintenance] responsibility
[maintenance] responsibility	

## MUTUAL OPERATIONS DIVISION CHARGES FOR MAINTENANCE AND REPAIR WORK

### Labor Charge:

The hourly rate for each serviceperson (worker) on a job is calculated from the time they arrive at the manor or place of work until they depart. The labor charge, which is based on current costs and a mark-up for indirect expenses, is reviewed regularly and adjusted when necessary to recover the costs of providing services. A premium is assessed for work done at overtime rates [after hours and on weekends]. Current charges can be obtained by telephoning the Work Order Desk at 988-7650.

### Material Charges:

Any materials needed to complete the job are charged in addition to labor.

### Responsibility for Payment:

Items designated as "Mutual Responsibility" in Appendix A will be paid by Mutual No. 22. Items designated as "Resident Responsibility" will be paid by the owner. If resident-billable maintenance or repair is rendered by Mutual Operations Division (MOD), payment is required at the time that service is rendered.

### Differences of Opinion:

Order desk personnel advise residents, at the time orders are called in, that some work items "may be billable" to them. Workers also advise residents before commencing work when the work is billable to them. After the worker arrives, if a resident chooses not to have the work performed, the resident will be billed a minimum service charge. If there is a difference of

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opinion between the worker and resident regarding cost or whether the item is the resident's responsibility, the worker will not commence work, will note "resident refused work" on the work order, and indicate the work is complete. The work order will be processed as usual and the worker's time will be billed as described.