

COMCAST

100 NEW CHANNELS & A REDUCTION IN OUR MONTHLY COST



Mutual 68 residents will have access to 100 new channels and save approximately \$2 monthly under the new Comcast contract through the Golden Rain Foundation. That's the good news – the bad news is it won't start for another 4 months.

All Mutual 68 residents currently enjoy basic Comcast cable service, along with unlimited telephone service in the US and Canada, access to high definition DVR, and a high speed internet connection. For this, we pay, through our coupon, \$37 to GRF and another \$49 from the Mutual directly to Comcast. The total is approximately \$86 per month per home. Additional services, such as premium channels, are billed separately to each resident who chooses them.

Beginning January 1, 2017, GRF will be charging \$55 per month per home throughout all of Rossmoor for basic Comcast service which will now include internet service. The Mutual 68 Board can choose to continue the Comcast bulk contracted services we now receive for each resident. If so, then we will continue to pay another \$20 for telephone and \$9 for HD DVR, for a total of \$29. The overall cost to each home would then be \$84 per month. This would be an overall savings of approximately \$2 per month in our coupon for all that we currently have plus 100 new TV channels.

We will need to wait and see if the "100 new channels" include any premium channels we are now paying extra for. Stay tuned for a follow up from the Board.

NEW SMOKE DETECTORS

MOD and Five Star have recently discovered that the new smoke detectors installed in your unit are not the ten year sealed lithium battery smoke detectors that were ordered for our Mutual. The company that Five Star ordered from sent the wrong detectors which were then inadvertently installed in your unit. Five Star has agreed to return to all 235 manors and change out the smoke detectors with the correct ones. This will be done free of charge to the Mutual. The current smoke detectors are functioning properly, but do not have the ten year sealed battery inside. They are the regular 9Volt back up battery. MOD and Five Star are very sorry for any inconvenience this has caused. We are hoping that you will appreciate that Five Star is committed to making these corrections as soon as the new smoke detectors arrive. You will again be notified by flyers that will be on your front door for scheduling.



Thank you for your cooperation.

Mutual 68 Board of Directors