# AD HOC TV / INTERNET SURVEY TASK FORCE CHARTER

### MEMBERSHIP:

The Ad Hoc Task Force shall consist of seven GRF members including not less than one or no more than four GRF Board members. All shall be approved by the GRF Board.

Applicants will be solicited via the Rossmoor News, screened, and recommended by the GRF Board President, in consultation with the other Board officers, for appointment to the Ad Hoc Task Force.

Applicants for the Task Force will be chosen for their interest, past experience and willingness to commit the time needed to complete the work over the next approximately 6 months.

Applicants will preferably have experience with one or more of the following:

Technology, telecommunications, TV content acquisition and/or negotiation, internet infrastructure, communications, survey design.

Applicants shall submit a letter of interest and resume to the Golden Rain Foundation Assistant Secretary on or before May 23, 2019.

# ORGANIZATION:

The GRF Board President shall designate one of the Task Force members as Chairperson to serve during the duration of the Task Force.

The frequency, dates, time, and location of the Task Force meetings shall be established by consensus of the Task Force.

The Task Force, from among its members, shall elect its own Vice Chairperson, and any other officers necessary. The Task Force may appoint sub-committees.

The Task Force shall follow Policy 201.4 regarding open committee meetings and provide a Residents' Forum in which residents may address concerns to the Task Force.

Robert's Rules of Order shall govern all Task Force proceedings.

# PURPOSES AND RESPONSIBILITIES:

The Task Force will be advisory to the Golden Rain Foundation Board and proceed with its efforts as follows:

It shall be the purpose of this Task Force to create survey of GRF members to determine members' satisfaction with, and whether changes should be made to, the television and internet service package. The Task Force should evaluate members' satisfaction with the current service, whether more or fewer services should be provided, whether residents' experiences with alternative vendors could lead to possible exploration of other vendors who might be interested in GRF business.

Once the survey is completed no later than September 2019, the Task Force will evaluate and share its findings no later than October 2019.

The Task Force shall begin work upon designation of its members.

Upon reporting its recommendations, unless its term of service is extended by the Board, the Task Force shall have completed its work and will be disbanded.

The survey shall be approved by the Board before distribution.

### ADMINISTRATION:

The Task Force will receive GRF staff support from the Executive Services Department.

The Task Force will have no budget nor the authority to incur costs on behalf of its mission nor in the name of the GRF.

APPROVED BY THE GOLDEN RAIN FOUNDATION BOARD OF DIRECTORS, AS REVISED, ON APRIL 25, 2019.