

13 TECHNOLOGY



A. Background

Rossmoor's residents and GRF's staff bring a wide array of expertise on technology to the community. As a larger proportion of Baby Boomers arrive in the community over the next 15 years, residents will place an even higher importance on remaining current with technological innovations. Technologies continue to evolve at a fast pace, and some will quickly become commonplace while others will take longer to be developed and accepted. This chapter describes how Rossmoor can judiciously adopt new technologies that benefit the community and help it to retain the essential qualities that make it unique.

B. Goals, Policies, and Actions

Goal TEC-1	Use appropriate, integrated technology that enhances the lives of residents and improves the convenience and efficiency in the provision of GRF services and facilities.
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Policies

Policy TEC-1.1 Use appropriate, integrated technology that enhances the lives of residents and improves the convenience and efficiency in the provision of GRF services and facilities.

Actions

Action TEC-1.1 Provide resources to keep current with best practices and technology and systems management.

Action TEC-1.2 Periodically review available technology to identify opportunities to apply such technology throughout the GRF, assuring integration among all potential users.

Action TEC-1.3 Stay abreast with new communication and infrastructure technology to enhance convenience and efficiency.

Action TEC-1.4 Conduct on-going evaluation of communication technologies to enhance communication with residents and between all Mutual and GRF Boards and management staff in Rossmoor as appropriate.

Action TEC-1.5 Consider a comprehensive, secure, reliable, and scalable wireless network to provide video, voice, and data transmission links to support GRF's governance, administrative, and security functions.

Action TEC-1.6 Consider establishing a qualified resident technology committee to advise the GRF Board on innovative issues.

Goal TEC-2	A collaborative approach to IT systems and technical solutions to enable coordination among GRF departments and MOD operations.
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Policies

Policy TEC-2.1 Maintain a collaborative approach to IT systems and technical solutions to enable coordination among all users.

Actions

Action TEC-2.1 Consider implementing a single Rossmoor ID for resident identification, facility access and service provision.

Action TEC-2.2 Consider enabling residents' capacity to perform GRF business online and work toward a cashless (including checks) relationship.

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