

9 SECURITY



A. Background

Security services provide a protected and safe environment for residents and visitors and range from on-site services to emergency preparedness. Crime is substantially lower in Rossmoor than in Walnut Creek in general, which itself is a very low crime city.

Rossmoor's security currently includes a contract with Securitas, a private security company, to provide 24-hour staffing and patrol of the entry gates, 24-hour basic Emergency Medical Technicians, and Stair-Trac service. The entry gate serves as a filter, but cannot provide absolute security. The Public Safety dispatcher reviews security calls directed to the Rossmoor security line and contacts 911 as needed. Rossmoor responders usually arrive before police/fire/paramedic services. Incident

calls are referred as-needed to the Walnut Creek Police Department by Public Safety.

In addition to security responses, Public Safety coordinates emergency preparedness, including maintaining and updating GRF's Emergency Response and Preparedness Plan, working with Walnut Creek's Rossmoor Area Community Emergency Response Team (CERT) and working with the Emergency Preparedness Organization (EPO), entry coordinators, the Mutuals, and other interested entities. Additionally, GRF and the Mutuals collaborate on providing a 100-foot defensible space around all buildings that are adjacent to open space areas.

B. Goals, Policies, and Actions

Goal SEC-1	A safe and secure community.
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Policies

- Policy SEC-1.1 Balance 24-hour security with convenient access and privacy for residents.
- Policy SEC-1.2 Strive to ensure that Rossmoor receives an adequate share of police and traffic safety patrols from the City of Walnut Creek.
- Policy SEC-1.3 Use monitoring devices capable of storing images for later review and/or real time closed circuit monitoring to provide enhanced security as appropriate.
- Policy SEC-1.4 Analyze data about security incidents on an on-going basis: then adjust Public Safety responses and crime prevention education based on the types of incidents that occur.

Actions

- Action SEC-1.1 Study ways to upgrade entry gate security technology, including vehicle, delivery, bicycle, and walk-in traffic. During this process, review how service providers and guests are given access to the

community and consider ways in which greater security could be provided without resulting in undue difficulty of access.

Action SEC-1.2 Investigate development of a second entry/exit for resident use. Completed and deemed not feasible.

Action SEC-1.3 Study ways to analyze data about security incidents and adjust Public Safety and Walnut Creek Police Department responses based on the types of incidents that occur.

Goal SEC-2	An ability to respond to emergencies and disasters.
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Policies

Policy SEC-2.1 Maintain the capacity for GRF to provide first-response to emergencies.

Policy SEC-2.2 Coordinate emergency and disaster response efforts with Rossmoor residents and organizations, the City of Walnut Creek, and other emergency responders.

Policy SEC-2.3 Ensure emergency access routes are clear and coordinated with neighboring property owners.

Policy SEC-2.4 Work with the Mutuals to clear defensible space in areas surrounding Mutual and GRF buildings.

Policy SEC-2.5 Support emergency and disaster preparedness activities, including fire prevention education, earthquake preparedness, personal safety education, and other educational programs tailored to Rossmoor's population.

Policy SEC-2.6 Assure continuity of critical GRF operations during power outages and emergencies.

Actions

- Action SEC-2.1 Study emergency assistance access to allow GRF staff and emergency providers to enter resident manors in case of emergency.
- Action SEC-2.2 Maintain and as necessary update GRF's All Hazards Emergency Operations Plan. The plan describes how GRF will work together with the City, various resident emergency response organizations, and Rossmoor residents in emergency situations.
- Action SEC-2.3 Sponsor GRF Board of Directors and staff training and drills in Incident Command Structure (ICS) responsibilities.
- Action SEC-2.4 Continue resource support for resident-driven disaster response organizations by providing training resources and procuring necessary equipment and supplies.
- Action SEC-2.5 Include disaster response communication, training information, access to standard operating procedures and documentation on the existing Rossmoor website.
- Action SEC-2.6 Establish an emergency communication system for the residents. Coordinate this communication with First Responders.
- Action SEC-2.7 Assess status and anticipate needs to facilitate maintenance of critical GRF operations during emergencies and provide for the continuation of those operations.