13 Technology

A. Background

Rossmoor’s residents and GRF’s staff bring a wide array of expertise on technology to the community. As a larger proportion of Baby Boomers arrive in the community over the next 15 years, residents will place an even higher importance on remaining current with technological innovations. Technologies continue to evolve at a fast pace, and some will quickly become commonplace while others will take longer to be developed and accepted. This chapter describes how Rossmoor can judiciously adopt new technologies that benefit the community and help it to retain the essential qualities that make it unique.
B. Goals, Policies, and Actions

| Goal TEC-1 | Use current integrated technology that enhances convenience and efficiency in the provision of GRF services and facilities. |

**Policies**

Policy TEC-1.1 Use appropriate, current technology to improve efficiency and convenience in providing services and running facilities at Rossmoor.

**Actions**

Action TEC-1.1 Establish a continuing relationship with a technology consulting firm.

Action TEC-1.2 Periodically review current technology to identify opportunities to apply such technology throughout Rossmoor, assuring integration among all potential users.

Action TEC-1.3 Stay current on communications and infrastructure technology to enhance convenience and efficiency.

Action TEC-1.4 Conduct on-going evaluation of communication technologies to enhance communication with residents and between all Mutual and GRF Boards and management staff in Rossmoor as appropriate.

Action TEC-1.5 Conduct a study to determine the feasibility of utilizing a comprehensive, secure, and fail-safe wireless network to provide video, voice, and data transmission links to support GRF’s governance, administrative, and security functions as well as resident telephones, internet, and TV needs.

In addition to the above Goal, Policies, and Actions, this General Plan includes other policies and actions that support the use of technology. These include, but are not limited to, the following:
Facilities Chapter
Policy FAC-2.4 Use current, efficient technology to obtain GRF facility access and usage data and to enable appointments and reservations for facilities and events.

Security Chapter
Action SEC-1.1 Study ways to upgrade entry gate security technology, including vehicle, delivery, bicycle, and walk-in traffic. During this process, review how service providers and guests are given access to the community and consider ways in which greater security could be provided without resulting in undue difficulty of access.

Social and Recreational Programs and Local Amenities Chapter
Policy SRP-2.3 Provide space and organizational support for the Rossmoor libraries. Explore ways to update library technology to meet the needs of current and future library patrons.