

Rossmoor EV Charging with Shell Recharge

We are delighted to introduce the Shell Recharge EV Chargers, now available for your convenience at the Gateway Clubhouse, Event Center, and Tice Creek Fitness Center. With 10 units installed at each location, your electric vehicle (EV) charging needs are fully covered, 24 hours a day.

Getting Started

To get started, you will need to create a Shell Recharge account. You can do this through the Shell Recharge mobile app, which can be downloaded for free from the Apple App Store or Google Play Store.

If you prefer not to use the app, you can also call 855-900-PLUG to set up your account.

Using the Shell Recharge App

1. Download the Shell Recharge app from your preferred app store.
2. Sign up to create your account. You'll need to provide some basic information such as your name, email address, and a secure password.
3. Add your payment method. Shell Recharge accepts all major credit and debit cards.
4. To find a charger, use the "CHARGE" function on the app and you can either scan the QR code on the charger or input the station ID located on the chargers.
5. Once at the select the charging station, select your connector # from the list on the app and follow the prompts to begin charging.
6. The app will notify you when your EV has started charging.

Using the Charger via Phone

1. Call 855-900-PLUG.
2. To begin charging, provide the service representative with the unique identification number on the charger. This number will be prominently displayed on the charger itself.
3. Provide the service representative with payment details.
4. The service representative will remotely activate the charger for you.



Parking Rules

- Our EV Charging Stations are designed to be convenient for all our visitors. As such, the parking rules are as follows:
- From 6am to 10pm, the parking spaces are open to all vehicles, whether they are charging or not.
- From 10pm to 6am, parking is reserved for EVs that are charging.

Need Help?

We're here to ensure your charging experience is as seamless as possible. If you encounter any difficulties while using the Shell Recharge EV Chargers, please reach out to our support team by calling 925-988-7708.

Thank you for choosing Rossmoor EV Charging with Shell Recharge. We're proud to support you in your journey towards sustainable transportation.

